

Cabinet

Date: Thursday, 6th June, 2024

Time: 6.30 pm

Venue: Council Chamber - Guildhall, Bath

Agenda

To: All Members of the Cabinet

Councillor Kevin Guy (Leader of the Council, LD Group Leader, Member Advocate for Armed Forces and Veterans), Councillor Tim Ball (Cabinet Member for Neighbourhood Services), Councillor Alison Born (Cabinet Member for Adult Services), Councillor Mark Elliott (Cabinet Member for Resources), Councillor Paul May (Cabinet Member for Children's Services), Councillor Matt McCabe (Cabinet Member for Built Environment and Sustainable Development), Councillor Manda Rigby (Cabinet Member for Highways), Councillor Paul Roper (Cabinet Member for Economic and Cultural Sustainable Development), Councillor Sarah Warren (Deputy Council Leader (statutory) and Cabinet Member for Climate Emergency and Sustainable Travel) and Councillor David Wood (Deputy Council Leader (non-statutory) and Cabinet Member for Council Priorities & Delivery)

Chief Executive and other appropriate officers
Press and Public

The agenda is set out overleaf.



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NOTES:

1. **Inspection of Papers:** Papers are available for inspection as follows:

Council's website: <https://democracy.bathnes.gov.uk/ieDocHome.aspx?bcr=1>

2. **Details of decisions taken at this meeting** can be found in the minutes which will be circulated with the agenda for the next meeting. In the meantime, details can be obtained by contacting as above.

3. Recording at Meetings

The Openness of Local Government Bodies Regulations 2014 now allows filming and recording by anyone attending a meeting. This is not within the Council's control. Some of our meetings are webcast. At the start of the meeting, the Chair will confirm if all or part of the meeting is to be filmed. If you would prefer not to be filmed for the webcast, please make yourself known to the camera operators. We request that those filming/recording meetings avoid filming public seating areas, children, vulnerable people etc; however, the Council cannot guarantee this will happen.

The Council will broadcast the images and sounds live via the internet www.bathnes.gov.uk/webcast. The Council may also use the images/sound recordings on its social media site or share with other organisations, such as broadcasters.

4. Public Speaking at Meetings

The Council has a scheme to encourage the public to make their views known at meetings. They may make a statement relevant to what the meeting has power to do. They may also present a petition on behalf of a group.

Advance notice is required not less than two full working days before the meeting. This means that for meetings held on Thursdays notice must be received in Democratic Services by 5.00pm the previous Monday.

Further details of the scheme can be found at:

<https://democracy.bathnes.gov.uk/ecCatDisplay.aspx?sch=doc&cat=12942>

5. Emergency Evacuation Procedure

When the continuous alarm sounds, you must evacuate the building by one of the designated exits and proceed to the named assembly point. The designated exits are signposted. Arrangements are in place for the safe evacuation of disabled people.

6. Supplementary information for meetings

Additional information and Protocols and procedures relating to meetings

<https://democracy.bathnes.gov.uk/ecCatDisplay.aspx?sch=doc&cat=13505>

Cabinet - Thursday, 6th June, 2024

in the Council Chamber - Guildhall, Bath

AGENDA

1. WELCOME AND INTRODUCTIONS

2. EMERGENCY EVACUATION PROCEDURE

The Democratic Services Officer will read out the emergency evacuation procedure as set out in the notes.

3. APOLOGIES FOR ABSENCE

4. DECLARATIONS OF INTEREST

At this point in the meeting declarations of interest are received from Members in any of the agenda items under consideration at the meeting. Members are asked to indicate:

- (a) The agenda item number in which they have an interest to declare.
- (b) The nature of their interest.
- (c) Whether their interest is **a disclosable pecuniary interest** or an **other interest**, (as defined in Part 4.4 Appendix B of the Code of Conduct and Rules for Registration of Interests)

Any Member who needs to clarify any matters relating to the declaration of interests is recommended to seek advice from the Council's Monitoring Officer or a member of his staff before the meeting to expedite dealing with the item during the meeting.

5. TO ANNOUNCE ANY URGENT BUSINESS AGREED BY THE CHAIR

6. QUESTIONS FROM PUBLIC AND COUNCILLORS

Questions submitted before the deadline will receive a reply from an appropriate Cabinet member or an undertaking to respond within 5 working days of the meeting. Councillors may ask one supplementary question for each question they submit, up to a maximum of two per Councillor.

7. STATEMENTS OR PETITIONS FROM PUBLIC OR COUNCILLORS

Councillors and members of the public may register their intention to make a statement if they notify the subject matter of their statement before the deadline. Statements are limited to 3 minutes each. The speaker may then be asked by Cabinet members to answer factual questions arising out of their statement.

8. MINUTES OF PREVIOUS CABINET MEETING - 7TH MARCH 2024 (Pages 5 - 10)

To be confirmed as a correct record and signed by the Chair.

9. CONSIDERATION OF SINGLE MEMBER ITEMS REQUISITIONED TO CABINET

This is a standard agenda item, to cover any reports originally placed on the Weekly List for single Member decision making, which have subsequently been the subject of a Cabinet Member requisition to the full Cabinet, under the Council's procedural rules.

10. MATTERS REFERRED BY POLICY DEVELOPMENT AND SCRUTINY BODIES

This is a standing agenda item (Constitution rule 3.3.14) for matters referred by Policy Development and Scrutiny bodies. The Chair of the relevant Policy Development and Scrutiny Panel will have the right to attend and to introduce the Panel's recommendations to Cabinet.

11. SINGLE MEMBER CABINET DECISIONS TAKEN SINCE PREVIOUS CABINET MEETING (Pages 11 - 18)

To note the list of Cabinet Single Member decisions taken and published since the last Cabinet meeting (no debate).

12. CULVERHAY - EDUCATION PROVISION SUPPORTING THE SAFETY VALVE (Pages 19 - 36)

The Department for Education has announced and confirmed funding for two new schools for Bath and North East Somerset. To be eligible for funding the Council needs to confirm the availability of a site within B&NES to locate the two facilities.

13. ADULT SOCIAL CARE TRANSFER EVALUATION REPORT (Pages 37 - 48)

To consider the attached report which evaluates the key aspects of the transfer of Adult Social Care services back to the Council as of 1st April 2024 and provides an overview of the effectiveness of the transfer alongside lessons learnt.

14. UPDATE ON PROGRESS ON DELIVERING THE CORPORATE STRATEGY 2023-27 AND ANNUAL PERFORMANCE REPORT 2023-24 (Pages 49 - 90)

To consider the attached report which updates Cabinet on the progress made in delivering the Corporate Strategy 2023-27 and the Council's performance in 2023-24.

The Democratic Services Officer for this meeting is Marie Todd who can be contacted on 01225 394414.

BATH AND NORTH EAST SOMERSET

CABINET

These minutes are draft until confirmed as a correct record at the next meeting.

Thursday, 7th March, 2024

Present:

Councillor Kevin Guy (Ch)	Leader of the Council, LD Group Leader, Member Advocate for Armed Forces and Veterans
Councillor Tim Ball	Cabinet Member for Neighbourhood Services
Councillor Alison Born	Cabinet Member for Adult Services
Councillor Mark Elliott	Cabinet Member for Resources
Councillor Paul May	Cabinet Member for Children’s Services
Councillor Matt McCabe	Cabinet Member for Built Environment and Sustainable Development
Councillor Manda Rigby	Cabinet Member for Highways
Councillor Paul Roper	Cabinet Member for Economic and Cultural Sustainable Development
Councillor Sarah Warren	Deputy Council Leader (statutory) and Cabinet Member for Climate Emergency and Sustainable Travel
Councillor David Wood	Deputy Council Leader (non-statutory) and Cabinet Member for Council Priorities & Delivery

76 WELCOME AND INTRODUCTIONS

The Chair welcomed everyone to the meeting.

77 EMERGENCY EVACUATION PROCEDURE

The Senior Democratic Services Officer read out the emergency evacuation procedure.

78 APOLOGIES FOR ABSENCE

There were no apologies for absence.

79 DECLARATIONS OF INTEREST

There were no declarations of interest.

80 TO ANNOUNCE ANY URGENT BUSINESS AGREED BY THE CHAIR

There was no urgent business.

81 QUESTIONS FROM PUBLIC AND COUNCILLORS

There were 15 questions from Councillors and 11 questions from members of the public.

[Copies of the questions and responses, including supplementary questions and responses if any, have been placed on the Minute book as Appendix 1 and are available on the Council's website.]

82 STATEMENTS OR PETITIONS FROM PUBLIC OR COUNCILLORS

Members of the public and Councillors made statements as follows:

- Kari Erickson – Liveable Neighbourhoods. Ms Erickson spoke against the Liveable Neighbourhood schemes in the city. She stated that the Lower Lansdown scheme does not meet its stated objectives and that people are not always able to walk or cycle up the hill. People are now having to drive longer distances to get to where they want to go. She stressed that this is adversely affecting the lives of the local residents and that local people are not in favour of the schemes.
- Chad Allen – English Ivy. Mr Allen stated that the Council is destroying wildlife in the local area and that actions such as removal of hedges and trees without replacing them are damaging the planet. Recycling in different ways could also improve the eco-system.
- George Clutton (Radstock Town Clerk) – Radstock Regeneration Action Plan. Ms Clutton thanked B&NES Council for its support in bringing forward the Radstock Regeneration Action Plan. She thanked the Regeneration Team for their excellent work and praised the partnership working and co-operation which had brought the Plan to fruition.
- Cllr Chris Dando – Radstock Regeneration Action Plan. Cllr Dando also thanked officers for their work on the exciting and innovative Action Plan. He stated that this project was an excellent example of partnership working. He welcomed the interest shown in the project and noted that this was good for Radstock and for any other potential schemes. The Plan would enable further investment and draw-down funding for the area. As local ward member and Chair of Radstock Town Council he looked forward to making this a success.
- Cllr Eleanor Jackson – Radstock Regeneration Action Plan. *(A copy of Cllr Jackson's statement is attached as an appendix to these minutes).*

83 MINUTES OF PREVIOUS CABINET MEETINGS

RESOLVED that the minutes of the meetings held on 1st February and 8th February 2024 be confirmed as a correct record and signed by the Chair.

84 MATTERS REFERRED BY POLICY DEVELOPMENT AND SCRUTINY BODIES

No matters were referred by Policy Development and Scrutiny Panels.

85 SINGLE MEMBER CABINET DECISIONS TAKEN SINCE PREVIOUS CABINET MEETING

The Cabinet agreed to note the report.

86 RADSTOCK TOWN CENTRE REGENERATION ACTION PLAN

Cllr Paul Roper introduced the report, moved the officer recommendation, and made the following points:

- High streets and town centres across the country have faced huge upheaval in the last decade. These are tough times even for the most powerful and influential retailers. And it isn't just retail that is affected – many sectors that relied on high footfall to survive have been decimated.
- The effects of these changes on rural towns and smaller cities have been devastating.
- One can visit hundreds of rural town centres and see how much reduced their once-proud high streets are. The bank branches and other anchor institutions are gone. Pubs are closing in their thousands. Technology and centralisation have rendered many traditional service providers redundant in rural locations.
- The business rates system is not fit for purpose and needs reform.
- Our high streets and town centres are entering a new era. It is not entirely clear what that future will look like – but the focus has to be on “Place Making”. Making spaces and places where people want to be. Creating environments for new ventures to thrive. We must adapt and repurpose buildings for new uses.
- This will take both time and investment, but our ambition should not be dampened by this.
- The first element needed is community engagement. This regeneration project is a great example of how we have listened and worked with the local community in a hugely collaborative way.
- B&NES has a dedicated, expert resource working on this issue – the Regeneration Team. This is a team of 12 that delivers impactful projects working with our communities in a positive way. They are entirely grant-funded, save for one officer, and have secured £23m in grant funding over the last 4 years. There are many more projects in the pipeline and their work is making a significant difference to our communities.
- One of the schemes that they have developed is the Radstock Town Centre Regeneration Action Plan. Radstock is a town with a unique heritage, attractive green spaces and local facilities which serve a wide rural area. There is significant potential for increasing the vibrancy of the town centre and attracting more visitors and investment. The Plan aims to create a thriving town centre bringing vacant buildings back into use.
- The aim is to deliver as many of the priority projects as possible and to have high ambitions. Successful delivery of these projects will rely on collective action to secure funding and take forward these initiatives. We have three schemes already being delivered: improvements to Tom Huyton Park, a new community arts space in the Old Printworks, a cultural programme that is delivering free creative and arts activities and a greenway arts trail.

- The plan will form a basis for funding bids and help to prioritise town centre projects that would benefit the community and make Radstock a more varied and welcoming place.
- The partnership has already secured £560,000 of investment in the town centre in its initial two years.
- This is the start of a process to improve Radstock town centre and we are excited to see this next chapter unfold.
- Cllr Roper thanked local stakeholders, businesses and residents who participated and put forward their ideas for ways to improve their town centre. He gave huge thanks to project partners, Radstock Town Council. This is a great example of listening to local people and working collaboratively. Radstock Town Council has already approved the Plan.

Cllr Matt McCabe seconded the motion and made the following points:

- The importance of having this Plan in place is that we can now respond to funding bodies and can be very clear about what we want.
- Cllr McCabe thanked the Regeneration Team for all their work on this project alongside the Town Council and local stakeholders.
- He had been struck by the enthusiasm and commitment shown by those people he had met who were involved in the various local projects.
- The RadCo site is a significant site in the middle of Radstock, discussions are ongoing with the owners, and it is hoped that progress will be made later this year.
- He thanked the Radstock Town Clerk, George Clutton, for her hard work and great enthusiasm for this project and the town in general. He also thanked Cllr Chris Dando for his work and the warm welcome given to those visiting Radstock.

Cllr Mark Elliott endorsed the Action Plan stating that it demonstrated that the Council is committed to improving all areas of Bath and North East Somerset. The Plan presents a great opportunity for Radstock and will be extremely useful when preparing bids to access funding for the area.

Cllr Sarah Warren stated that she was very impressed with this report and highlighted some of the other work that the Council is involved with in and around Radstock that contributes positively to efforts to tackle the climate and nature emergencies. Cllr Warren mentioned the following projects:

- The Somer Valley Rediscovered partnership which is driving investment into the natural environment benefiting the local community with a focus on the Cam and Wellow catchment aiming to improve water quality.
- The work with Radstock Town Council on the Greenspaces project which is providing:
 - Nature Recovery on key greenspaces including Haydon Batch
 - Volunteering opportunities for residents
 - Free wildlife and heritage events and activities for residents
 - Regular Green Social Prescribing
- Work to identify greenspaces with Radstock Town Centre for future work – sites include The Miners Pool, St Nicholas Churchyard and two B&NES owned sites just outside the town centre boundary (Foxhills and land adjacent to The Colliers Way).

- Actively seeking funding to take more greenspace projects forward.
- Working in partnership with The Active Way project to deliver walking and cycling social prescribing activities for residents.
- Development of a full business case in relation to the Midsomer Norton /Westfield walking and cycling links, that will provide improved links to the Midsomer Norton - Radstock greenway, making it easier and safer to get around the neighbourhood by bike, foot, or wheelchair.
- Working closely with the West of England Combined Authority on the heat from the mines project.

RESOLVED: (Unanimously):

To endorse the Radstock Town Centre Regeneration Action Plan (set out in Appendix 1 of the report) as a basis for decision making and funding bids in order to seek to deliver the priority projects identified.

87 HERITAGE SERVICES BUSINESS PLAN 2024-2029

Cllr Paul Roper introduced the report, moved the officer recommendation, and made the following points:

- Heritage Services is run as an independent business unit with oversight by the Heritage Advisory Board. The assets under management are the Roman Baths, The Victoria Art Gallery, The Fashion Collection Archive, The Clore Learning Centre and The World Heritage Centre.
- As an authority we are truly blessed that we have at our disposal a world class operation delivering substantial benefits – not only significant financial benefits, but equally importantly cultural, educational and community benefits.
- In this current year, this service is delivering a record-breaking £10M contribution to council finances – its highest ever figure. The Roman Baths is the primary contributor to these figures. This year visitor numbers will reach 1M which is well in excess of budget but still below the 1.2M we achieved prior to Covid. The forecast next year is £12m.
- The budgeted revenue from Council tax next year is £120m, so in theory without the Roman Baths, our council tax would need to increase by 10%.
- There is a new commitment to offer free admission to the Roman Baths for school groups from schools where 30% or more of the school roll receive free school meals. This is an example of how we are building on the Council's commitment to making heritage accessible to all.
- The Residents' Discovery Card is also available to all B&NES residents providing free access to the Roman Baths and the Victoria Art Gallery, along with discounts on other attractions and at local businesses.
- Cllr Roper also outlined the excellent work taking place at the Victoria Art Gallery.
- The Clore Learning Centre opened in June 2022 and is just off York Street. It has been converted into an education space providing first rate educational experiences for schools and community groups from around the country.
- Items from the fashion collection archive have been on loan to other exhibitions and museums. The Council is moving forward with ambitious plans for the development of the new world-class Fashion Museum. Heritage Services will commence design work shortly and develop plans for the storage of the fashion collection archive in Locksbrook, in partnership with Bath Spa

University. These projects open the exciting prospect of creating a broader appeal of visitor attractions in the city and will also create career and educational opportunities. All with a renewed commitment by the service to reduce our carbon footprint.

- Cllr Roper thanked the Heritage Services Team for their dedicated, innovative, and exceptional work and for the benefits that they bring to the city and wider authority.

Cllr Alison Born seconded the motion and made the following points:

- We are incredibly fortunate to have a world class visitor attraction i.e. the Roman Baths in the heart of our city and to be able to access it free of charge through the Council's Discovery Card scheme.
- In the Adult Social Care and Public Health area, we are used to making difficult decisions about how to spend the money we have but those decisions would be far more challenging if we did not have the additional funding we get from Heritage services. This helps the Council to provide the services that our residents need and enables it to avoid some of the cuts that other councils are having to make.
- The council has invested in a talented team to lead our World Heritage services and the advantages we derive from those services results from the skill, hard work and dedication of that team. The impressive and ambitious plans they are developing for the fashion museum will bring further benefits to Bath and North East Somerset.

Cllr Paul May acknowledged the importance of the funds generated by Heritage Services which has an impact on services throughout Bath and North East Somerset. He praised the effectiveness and efficiency of the team and also welcomed the educational aspects of the plan.

Cllr Sarah Warren congratulated the team on their work to reduce the carbon footprint and pointed out that the spa waters are used to heat the Clore Learning Centre.

Cllr Kevin Guy stated that Councils have recently been portrayed by central government as being wasteful in their approach. He pointed out that the Heritage Service is run by Council members and officers and is a great example of both national and worldwide success.

RESOLVED (unanimously):

To approve the Heritage Services Business Plan 2024-2029.

The meeting ended at 7.25 pm

Chair

Date Confirmed and Signed

Prepared by Democratic Services

Bath & North East Somerset Council

Cabinet Single-Member Decisions and Responses to Recommendations from PDS Panels

published from 28th February 2024 until 28th May 2024

Further details of each decision can be seen on the Council's Single-member Decision Register at <http://democracy.bathnes.gov.uk/mgDelegatedDecisions.aspx?&dm=3>

Roman Baths and Victoria Art Gallery Accreditation

The Roman Baths Museum and Victoria Art Gallery will be renewing their Accredited status in 2024 and require the relevant policies and plans to be signed off for the Accreditation return.

Decision Maker: Cabinet Member for Economic and Cultural Sustainable Development

Decision published: 14/05/2024

Effective from: 22/05/2024

Decision:

To approve the following plans and policies for the Arts Council England's Accreditation Standard return:

- o Victoria Art Gallery Forward Plan 2024 - 27
- o Collections Development Policy – Victoria Art Gallery
- o Documentation Policy – Victoria Art Gallery
- o Collections Care and Conservation Policy – Victoria Art Gallery
- o Collections Development Policy – Roman Baths Museum
- o Documentation Policy – Roman Baths Museum
- o Collections Care and Conservation Policy – Roman Baths Museum
- o Access Policy – Heritage Services

Wards affected: All Wards

Lead officer: Amanda Hart

Somer Valley Links, Strategic Transport Corridor Project

The Somer Valley Links project covers travel between Midsomer Norton, Westfield and Radstock and Bath/Bristol along the A37, A362 and A367. It aims to develop better infrastructure to provide more options to travel sustainably – whether walking, wheeling (using a wheelchair or mobility scooter), cycling or using the bus.

The proposals aim to:

- Improve bus stops
- Extend bus lanes and improve junctions
- Create new cycling and walking routes
- Introduce mobility hubs – places where people can switch between different types of transport easily.

Decision Maker: Cabinet Member for Climate Emergency and Sustainable Travel

Decision published: 08/05/2024

Effective from: 16/05/2024

Decision:

(1) To delegate approval to the Executive Director of Sustainable Communities, in consultation with the s151 Officer, to formally accept grants from the West of England Mayoral Combined Authority relating to this scheme.

(2) To approve a capital budget of £1.744m to develop the Full Business Case (FBC), with final preliminary and detailed designs for the scheme; this comprises £1.414m CRSTS grant and £330k match funding from developer contributions.

Wards affected: Bathavon South; Clutton & Farmborough; High Littleton; Mendip; Midsomer Norton North; Midsomer Norton Redfield; Odd Down; Paulton; Peasedown; Publow with Whitchurch; Radstock; Westfield.

Lead officer: Kate Hobson

Sustainable Construction Checklist Supplementary Planning Document (SPD) Review and Update of Energy Summary Tool 1

Policy SCR6 of the LPPU sets out energy use standards that new residential development is required to meet. The Sustainable Construction Checklist SPD sets out the information that applicants are required to submit in order to demonstrate compliance with the energy use standards in the policy. It is proposed to amend the SPD to enable the Standard Assessment Procedure (SAP) to be used for applications for schemes of up to 25 dwellings (including a maximum of 9 flats). Currently SAP can only be used for minor applications of up to 9 dwellings, with the more complicated PHPP (Passivhaus) tool required for schemes of 10 dwellings or more. The proposed amendment to the SPD will be subject to public consultation.

Decision Maker: Cabinet Member for Built Environment and Sustainable Development

Decision published: 25/04/2024

Effective from: 03/05/2024

Decision:

(1) To approve the amendments to the Sustainable Construction Checklist Supplementary Planning Document (SPD).

(2) To approve the updated version of Energy Summary Tool 1.

(3) To delegate authority to the Head of Planning to make any editorial changes, in consultation with the Cabinet Member for Built Environment and Sustainable Development, prior to consultation on the amendments to the Sustainable Construction Checklist SPD.

(4) To authorize officers to undertake public consultation on amendments to the Sustainable Construction SPD.

Wards affected: All Wards

Lead officer: Richard Daone

Aequus Shareholder Reserve Matters Decisions

Aequus, the Councils wholly owned Company has presented its business plan for approval of the Shareholder for its next business plan period 2024-27 alongside other Reserve Matters for approval to appoint the next non-executive Chair to the Board.

Decision Maker: Council Leader

Decision published: 28/03/2024

Effective from: 27/03/2024

Decision:

The Leader as Shareholder;

- Approves the Aequus Business Plan for the period 2024/25 to 2026/27 as set out at Appendix 1 subject to a review by the Board within 6 months following the appointment of the chair and an updated plan being produced.
- Approves the Aequus Non-Executive Remuneration be set at £5,000 per Annum for a Non-Executive Director and £12,000 per Annum for the Non-Executive Chair.
- Approves the Appointment of Sally Higham as Non-Executive Chair with effect from 7th May 2024 for a first term of 4 years.
- Approves to delegate the Shareholder function role on the Brunel Partnership Board to the chair of the Avon Pension Fund Committee

Wards affected: All Wards

Lead officer: Simon Martin

Minor Adaptations Options Appraisal

Decision to in-house the Minor Adaptations Service from 1 October 2024 and to facilitate safe transition of the service through a six-month direct award for the current service.

Decision Maker: Cabinet Member for Adult Services.

Decision published: 26/03/2024

Effective from: 25/03/2024

Decision:

The Cabinet Member agrees that the Minor Adaptations Service is in housed from 1 October 2024 and that to facilitate safe transition of the service a six-month direct award is issued for the current service.

Wards affected: All Wards

Lead officer: Natalia Lachkou

School Term and Holiday Dates 2025/26 Academic Year

Following consultation to fully approve the school term and holiday dates for the 2025/26 academic year.

Decision Maker: Cabinet Member for Children's Services

Decision published: 25/03/2024

Effective from: 04/04/2024

Decision:

The Cabinet Member agrees to approve the Council's preferred calendar of school term and holiday dates and to recommend these to all schools for the 2025-26 academic year.

Wards affected: All Wards

Lead officer: Josephine Rees

Adoption of Waste Strategy – Towards Zero Waste 2030

The Council's original Zero Waste Strategy was adopted in July 2005 and although it has been revised and updated at intervals since, requires a full update.

The Towards Zero Waste 2030 strategy reflects the latest information available and provides an assessment of the key drivers for the period to 2030.

Adoption of the new strategy will focus on working with residents to maximise reducing waste, reuse and recycling, making our neighbourhoods cleaner and greener, and delivering objectives of the climate and nature emergency.

Decision Maker: Cabinet Member for Neighbourhood Services

Decision published: 19/03/2024

Effective from: 27/03/2024

Decision:

To adopt the new Waste Strategy – Towards Zero Waste 2030.

Wards affected: All Wards

Lead officer: Sarah Alder

Review of Hackney Carriage Unmet Demand Survey Report 2023

To review the findings and recommendations of the results of the independent survey commissioned to establish whether or not there is any significant unmet demand for Hackney Carriages in the City of Bath that is unmet.

Decision Maker: Cabinet Member for Neighbourhood Services

Decision published: 11/03/2024

Effective from: 19/03/2024

Decision:

(1) To agree that the number of vehicle licences in Zone 1 remains at 125.

(2) To agree that the limitation policy remains in place.

Wards affected: All Wards

Lead officer: John Dowding

Bath and North East Somerset Council School Organisation Plan 2023 – 2029

The School Organisation Plan 2023 – 2029 outlines the current level of mainstream and Special Education Needs and Disabilities (SEND) school provision in the Authority and projected pupil numbers up to admissions in September 2027 for primary age and 2029 for secondary age pupils. Estimated pupil numbers and places likely to be required as a consequence of future planned housing development expected to be delivered within the Adopted Core Strategy and Placemaking Plan period up to 2029 are also outlined.

Decision Maker: Cabinet Member for Children's Services

Decision published: 04/03/2024

Effective from: 12/03/2024

Decision:

(1) To approve the proposed strategy for the provision of school places within the 2023–2029 Plan period.

(2) To agree that the finalised School Organisation Plan 2023–2029 can be published on the Bath and North East Somerset Council website.

Wards affected: All Wards

Lead officer: Helen Hoynes

Beaumonts Children's Home, Padleigh Hill, Bath

This property has been let to Action for Children and their lease is ending so the Service are tendering for the commissioned service. Rather than granting a lease at a market rent, which means the cost to the Council is increased, the proposal is to grant a lease at nil rent. As this would represent a disposal at undervalue a Single

Member Decision is sought to endorse not only the lease for this property but also for other properties on the scheduled list.

Decision Maker: Cabinet Member for Economic and Cultural Sustainable Development

Decision published: 04/03/2024

Effective from: 12/03/2024

Decision:

To grant a lease at a nil/nominal rental where a commissioned service is being procured and a lease is being granted to the service provider for the property/service.

Wards affected: Odd Down

Lead officer: Gwynne Davies

B&NES Council Response to Bristol City Council Publication Draft Local Plan

Bristol City Council published the Publication Version of its Local Plan in November 2023 for public consultation. Communities in Bath and North East Somerset have a physical and functional relationship with the Bristol City Council administrative area. As such Bristol's Local Plan deals with a range of cross-boundary strategic issues. Through the Duty to Co-operate Bath and North East Somerset Council is also required to engage with Bristol City Council on an ongoing and constructive basis. As part of this process it is important that Bath and North East Somerset Council comments on and responds to the Bristol Local Plan, Publication Version. This report seeks endorsement of the proposed response.

Decision Maker: Cabinet Member for Built Environment and Sustainable Development

Decision published: 26/02/2024

Effective from: 05/03/2024

Decision:

(1) To endorse the comments set out in Appendix 1 of the report as this Council's response to the Bristol Publication Draft Local Plan.

(2) To agree that B&NES Council should continue to engage constructively, and on an ongoing basis, with Bristol City Council on the preparation of its Local Plan in accordance with the Duty to Co-operate.

Wards affected: All Wards

Lead officer: Richard Daone

Midsomer Norton and Westfield Walking, Wheeling and Cycling Links

The Midsomer Norton & Westfield Walking, Wheeling & Cycling Links (WWCL) project is part of the City Region Sustainable Transport Settlement (CRSTS) programme, aiming to deliver interventions supporting modal shift into public transport and active travel (walking, wheeling, and cycling) modes across the region. Specifically, this project will provide high quality walking, wheeling, and cycling links within the Midsomer Norton and Westfield area, providing better and more genuine travel choices, and supporting a decrease in private car dependency for local journeys.

Decision Maker: Cabinet Member for Climate Emergency and Sustainable Travel

Decision published: 20/02/2024

Effective from: 28/02/2024

Decision:

- (1) To include the Midsomer Norton & Westfield Walking, Wheeling and Cycling Links scheme as a separate project within the CRSTS programme, following the rebaselining in summer 2023.
- (2) To delegate authority to the Director of Sustainable Communities, in consultation with the s151 Officer, to formally accept grants from the West of England Mayoral Combined Authority relating to this scheme.
- (3) To approve the capital budget of £180k to develop the Full Business Case (FBC) for the scheme.
- (4) To agree that the provisional capital budget for the scheme is £1.25m for delivery/ construction, as reflected in the Council's budget-setting report (February 2024).

Wards affected: Midsomer Norton North; Midsomer Norton Redfield; Westfield

Lead officer: Kate Hobson

44AD Art Charity - Extension of Lease at Below Market Value

Extension of lease and rent abatement 4 Abbey Street, Bath.

Decision Maker: Cabinet Member for Resources

Decision published: 20/02/2024

Effective from: 28/02/2024

Decision:

To delegate approval to the Head of Corporate Estate, in consultation with the Section 151 Officer and the Cabinet Member for Resources, to progress an extension to the period of abated rent for 4 Abbey Street to 44AD for three years from the date of a decision and to delegate the approval of heads of terms for the lease, at less than open market value to regeneration purposes. This is on the basis that the benefit of the charitable arts use of the space outweighs the need to achieve best consideration in this case.

Wards affected: Kingsmead

Lead officer: Cleo Newcombe-Jones

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Bath & North East Somerset Council		
MEETING/ DECISION MAKER:	Cabinet	
MEETING/ DECISION DATE:	6th June 2024	EXECUTIVE FORWARD PLAN REFERENCE:
		E 3541
TITLE:	Culverhay – Education Provision supporting the Safety Valve	
WARD:	Odd Down	
AN OPEN PUBLIC ITEM		
<p>List of attachments to this report:</p> <p>Appendix 1 – B&NES Council obligations to meet DfE requirements</p> <p>Appendix 2 – Equalities Impact Assessment</p>		

1 THE ISSUE

Provision of in district additional education placements for children with Special Educational Needs and Disabilities (SEND) and those requiring Alternative Provision (AP) is a core requirement within the Safety Valve. The Department for Education (DfE) have now announced and confirmed funding for two new schools for Bath & North East Somerset.

To be eligible for funding the Council need to confirm to DfE the availability of a site within B&NES to locate the two facilities. Culverhay (former Bath Community Academy School) has remained held for educational purposes since its closure in 2018, is well located to meet the needs of the district and can accommodate both provisions efficiently within part of the available site.

2 RECOMMENDATION

The Cabinet is asked to;

2.1 Approve in principle the deployment of the Culverhay site for continued educational use to provide;

- (1) SEND Free Special School contracted with Three Ways Academy Trust**
- (2) Alternative Provision School contracted with Midsomer Norton Schools Partnership Trust**

2.2 Approve in principle the use of surplus land for housing delivery.

2.3 Approve £200K for a Culverhay Re-provision for Project Feasibility Team from Schools Improvement Basic Needs Grant.

2.4 Delegate

- (1) the decision on preferred delivery option to officers in consultation with portfolio holders and the Cabinet Member for Resources.**
- (2) The decision on commitments to fund abnormal costs and additional requirements from Council Basic Need and SEND grant funding to the Director of Education in consultation with the Section 151 Officer.**

3 THE REPORT

3.1 120 Place SEND Special Free School

In relation to the new Special Free School - the DfE held a tender process and shortlisted the interested MATS/SATS in conjunction with the Local Authority. The shortlisted MATS/SATS were interviewed by a panel including Rosemary Collard who had an input into our views on the MATS/SATS following the interviews. The DfE then appointed Three Ways SAT which was signed off by the Secretary of State.

3.2 55 Place Alternative Provision School

The application process for the AP Free School involved the Local Authority and their chosen partner, Midsomer Norton Schools Partnership (MNSP) Trust, submitting a joint application to the DfE. This was followed by a detailed interview with the DfE, and in March 2024 the Local Authority and MNSP Trust were informed that their application for an AP Free School in B&NES had been successful.

3.3 The current offer from the DfE is to deliver the construction of both schools directly. B&NES will be required to provide the cleared, enabled site, meeting any costs that are outside the normal specification prescribed within Building Bulletin 104. DfE expect vacant possession in early 2025 with the site fully vacated and levelled (demolition) ready for handover (construction) later in the same year.

3.4 To proceed, the Council now needs to confirm the site and make available for this education purpose. Culverhay is still held for educational purpose, having not been applied for release by the Secretary of State. Following exhaustive searches, it is proposed to redeploy Culverhay for the current educational needs of the district.

3.5 SEND Free School and AP Alternative Provision School meet differing educational needs so shared facilities are limited. This in itself is subject to agreement between the two contracted trusts who will need autonomy over their school operations. The SEND Free School is the only provision suited for shared community leisure provision and the current plan also now incorporates a hydrotherapy pool. Proposal for the site may consolidate parking and hard play areas for the AP school to release surplus land for housing subject to its determination for development through the normal planning processes.

3.6 Using surplus land for future housing supply supports the Council's core priority to provide the right homes in the right places and make a positive contribution to the supply of affordable homes as part of the Council housing building programme.

4 STATUTORY CONSIDERATIONS

4.1 This decision required in order to deliver the Safety Valve

4.2 Under section 14 of the Education Act 1996, Local Authorities have a statutory duty to ensure that special educational provision is made for pupils who have special educational needs (SEND). The Council's priorities are set out in the SEND Education Strategy and Action Plan 2021-2024 in relation to increasing the local provision for children and young people with SEND. The council are committed to delivering local education SEND placement sufficiency and reduce unsustainable costs driven by out of county placements and travel.

4.3 Officers will follow the B&NES internal "surplus land" process and obtain the Secretary of State consent before any alternative use or disposal of surplus land be made.

5 RESOURCE IMPLICATIONS (FINANCE, PROPERTY, PEOPLE)

5.1 Capital Finance

The cost of delivering the two schools to the DfE's standard specification is met by the DfE. The Council will be required to fund all abnormal & additional requirements it sets beyond those set out in BB104 (See Appendix 1 for B&NES obligations). The cost of these requirements is currently not known, but there is Council Provisional Capital Programme with unallocated £18m Basic Needs - School Improvement / Expansion and £4m Special Education Needs & Disability (SEND) Education Provision of £4m. It is estimated these will be sufficient to provide for liabilities arising and other key safety valve proposals. Expenditure for demolition itself will only be committed when feasibility is established. The Council will also earmark any potential capital receipt for Educational Purposes to replenish these sources, but only if and when this is realised.

5.2 Revenue

The costs of holding the Culverhay site of utilities, rates, maintenance works and security will continue to be a pressure on Corporate Estate budgets until the point of site clearance and redevelopment, with diminishing opportunity for rental income from meanwhile uses including Jagannatha Temple, MSN Schools Trust and Film Office hire of facilities. The net deficit cost in 2023-4 was £158,000. In addition, the temporary warehousing of heritage assets in these redundant facilities will cease and any higher rents absorbed within the heritage business plan.

Alternative Education Provision currently undertaken at the site need to be re-located during demolition and construction of new facilities and potential higher cost, however, once new provision is created savings will

arise from SEND and AP provision and are part of Councils Safety valve plan being agreed with the DfE.

6 RISK MANAGEMENT

6.1 A risk assessment related to the issue and recommendations has been undertaken, in compliance with the Council's decision-making risk management guidance.

6.2 A detailed project Risk Register has been established to progress the actions of this decision.

7 EQUALITIES

7.1 A Health Impact Assessment / EQIA has been undertaken using the Council EIA Template (appendix 2)

7.2 Scheme proposals for the new schools will be developed to be inclusive to all addressing needs of those with protected characteristics.

7.3 The risk that the loss of the sports hall will have an impact on the health and wellbeing of the local community can be mitigated via the new SEND school providing a new sports hall when open which has the potential to operate as a community sports facility (subject to negotiation with the MAT/SAT).

8 CLIMATE CHANGE

8.1 The site currently has an extremely poor EPC rating; flat roofs, poor fabric insulation and oil-fired boilers. A development of this nature would provide the opportunity to build 'fabric first' purpose-built facilities to meet our current policy requirement. The site sits adjacent to green belt and as yet has not been valued for biodiversity, but the proposals will be developed to meet the Council's Biodiversity Net Gain (BNG) obligations.

8.2 It is understood that the Dfe will fund to Net Zero Building Standards and an assessment will be needed if any further enhancement is required to adhere to Council Policies.

9 OTHER OPTIONS CONSIDERED

9.1 Following the successful bid for the new free special school the DfE informed the LA that there would be no further progress until a suitable site for the new school had been identified. we worked closely with the allocated DfE representative, and the government agency LocatED. LocatED were tasked with working with Local Authorities where no site had been identified. Following extensive investigation looking at availability of land in the areas of Keynsham, Chew and the Keynsham side of Bath and working with B&NES planners no suitable site could be identified as deliverable within the required funding timescale other than the use of the Culverhay site as outlined here.

9.2 Leisure provision

The current leisure facilities including the sports hall, fitness areas, outdoor courts and gym are operated by GLL on behalf of the council. The site does operate at a deficit. The swimming pool, which has been closed since Covid-19 restrictions were in place, has not been reopened due to high energy and chemical costs, cost of maintaining it and historical low usage.

9.3 Fitness Facilities

The Council and GLL have committed to investment opportunities at Odd Down Sports Ground with new fitness facilities and padel tennis courts. As such many current facilities at Culverhay will be provided at Odd Down Sports Ground. Odd Down Sports Ground is less than 1 mile from the Culverhay site. Current usage data suggests that 75% of users of the Culverhay Leisure facilities live in Odd Down with easy access to the Odd Down Sports Ground facilities.

9.4 Sports Hall

Evidence from Sport England suggests that Bath and North East Somerset currently has a good range of sports hall facility provision spread across the main population centres. However, to meet demand the Council-owned sites (Bath Sport and Leisure Centre, Keynsham Leisure Centre and Culverhay Leisure Centre) are being utilised at 100% capacity at peak times.

Bath Sports and Leisure Centre and Keynsham Leisure Centre have been extensively refurbished and modernised in the last six years. However, Culverhay Leisure Centre is 33 years old and was refurbished more than 15 years ago.

A new sports hall facility should have a focus as a dual use community sports facility run by the education provider. This is a cost-effective model on an education site and is a solution found on many school sites.

9.5 Swimming Pool

Sport England Facilities Planning data suggests that Bath and North East Somerset has a good mix and balance of swimming pool provision, with sufficient available capacity to meet demand. There is insufficient unmet demand to consider building a new swimming pool at this location.

Specialist teaching pools have been built at Bath and Keynsham with appropriate modern changing facilities. The SEND School will incorporate a Hydrotherapy Pool.

10 CONSULTATION

- 10.1 Consultation with current occupiers of the site, affected operational services, MATS and SATS. Cabinet and ward councillor engagement on the issues and options.

Contact person	Simon Martin – Director of Capital and Housing Delivery
Background papers	SEND Education Strategy and Action Plan 2021-2024
Please contact the report author if you need to access this report in an alternative format	

Appendix 1

Table 1 - Obligations The Council may be required to deliver (DfE exclusions)

Site Vacant Possession (Table 2)	to rehome / relocate and facilitate, temporary or permanently, existing site occupants, to enable site demolition:	Existing Alternative Provision move off site for 2-3 years
		Heritage Services Storage x3 Fashion Museum Artifacts Archives Archaeology
		Leisure Centre Closure
		Hindu Temple (serve Notice)
Demolition, remediation, clearance securing site perimeter	Council Action to progress	DfE require by Sept 2025
Forming Access/new entrance		
Leisure provision over BB104	enlarged sports hall and changing facilities	
Swimming provision (enlargement)	SEND will include Hydrotherapy pool	For public learner use this would need to be enlarged
Climate & Nature Emergency action	Net zero carbon impact design is provided by the Dfe, but enhancements would require additional funding	
Sports Pitch maintenance	Beyond BB104 requirements.	Ongoing revenue implications for public leisure use

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Equality Impact Assessment / Equality Analysis

Title of service or policy	BANES New Free Special School
Name of directorate and service	Education Inclusion Service
Name and role of officers completing the EIA	Rosemary Collard – Head of Education Inclusion Capital & Strategy
Date of assessment	

Equality Impact Assessment (or 'Equality Analysis') is a process of systematically analysing a new or existing policy or service to identify what impact or likely impact it will have on different groups within the community. The main aim is to identify any discriminatory or negative consequences for a particular group or sector of the community, and also to identify areas where equality can be better promoted. Equality impact Assessments (EIAs) can be carried out in relation to services provided to customers and residents as well as employment policies/strategies that relate to staffing matters.

1.	Identify the aims of the policy or service and how it is implemented.	
	Key questions	Answers / Notes
1.1	<p>Briefly describe purpose of the service/policy e.g.</p> <ul style="list-style-type: none"> ● How the service/policy is delivered and by whom ● If responsibility for its implementation is shared with other departments or organisations ● Intended outcomes 	<p>To build a new 120 place special school within the BANES locality to cater for children with Autism Spectrum Disorder (ASD), Severe Learning Difficulties (SLD) and Profound and Multiple Learning Difficulties (PMLD), co-educational and ages 4 -19</p> <p>The build will be controlled by the DfE and the running of the school will be by a Multi-Academy Trust and decided through a DfE run tender process working closely with the LA</p> <p>To increase the sufficiency of places within BANES for children and young people (CYP) with and EHCP within the identified groups above. Due to the lack of places in existing BANES Special Schools and to prevent further out of county placements</p>
1.2	<p>Provide brief details of the scope of the policy or service being reviewed, for example:</p> <ul style="list-style-type: none"> ● Is it a new service/policy or review of an existing one? ● Is it a national requirement?). ● How much room for review is there? 	<p>This will be a totally new build. The scope of this assessment is to ascertain the impact this will have on existing schools, BANES SEND cohort and the area as a whole.</p> <p>This is underpinned by the Children & Young People's plan 2021-23 and the SEND Education Strategy and Action Plan – Transformation and Sufficiency 2021-2024</p> <p>The impact will be reviewed at each stage of the phased process for</p>

		build and implementation
1.3	Do the aims of this policy link to or conflict with any other policies of the Council?	There is no conflict – see above for the evidence that it is supported and underpinned by the council strategies
2. Consideration of available data, research and information		
<p>Monitoring data and other information should be used to help you analyse whether you are delivering a fair and equal service. Please consider the availability of the following as potential sources:</p> <ul style="list-style-type: none"> ● Demographic data and other statistics, including census findings ● Recent research findings (local and national) ● Results from consultation or engagement you have undertaken ● Service user monitoring data (including ethnicity, sex, disability, religion/belief, sexual orientation and age) ● Information from relevant groups or agencies, for example trade unions and voluntary/community organisations ● Analysis of records of enquiries about your service, or complaints or compliments about them ● Recommendations of external inspections or audit reports 		
	Key questions	Data, research and information that you can refer to
2.1	What equalities training have staff received to enable them to understand the needs of our diverse community?	All staff have attended mandatory equalities training available on the Council's Learning Pool. The Lead Officer has worked in SEND for 21 years and has full knowledge of the Council strategies, the Equalities Act, The Children & Families Act 2014, the SEND Code of Practice 2015 and the recent SEND Improvement Plan 2023
2.2	What is the equalities profile of service users?	The current cohort of young people with SEND and an EHCP are as follows: Male = 66.68% Female = 32.97%

		Other including transgender = 0.25% For further details on the breakdown of ethnicity and disability see attached (Appendix 1)
2.4	Are there any recent customer satisfaction surveys to refer to? What were the results? Are there any gaps? Or differences in experience/outcomes?	See attached the data from the recent SEND Survey (Appendix 2)
2.5	What engagement or consultation has been undertaken as part of this EIA and with whom? What were the results?	We have engaged at length with our community (incl. neighbouring LAs, schools and parent & carer forums) through communications, emails (200+, surveys 44 responses), and face-to face events about our intentions for the school (Engagement Report attached – Appendix 3). We received support letters from LAs, and Multi-Academy Trusts in BANES. Main feedback themes identified indicated a lack of SEND provisions in the area, current provision oversubscribed and not meeting requirement for children with SEND (incl. dyslexia and ADHD), drastic rise in demand for places. Those community concerns support the proposal of having a new Specialist School in BANES and are reflected in our SEND strategy (There are plans for new resourced provisions for needs such as dyslexia or ADHD).
2.6	If you are planning to undertake any consultation in the future regarding this service or policy, how will you include equalities considerations within this?	There will be full consultation at each stage of the process. This will involve the Bath Parent Carer Forum, Black Families for example and other relevant groups, together with groups of young people through the BANES participation strategy. All Local groups within the local area of the proposed build site and all statutory consultation linked to the build process
3. Assessment of impact: 'Equality analysis'		
	Based upon any data you have considered, or the results of consultation or research, use the spaces below to demonstrate you have analysed how the service or policy: <ul style="list-style-type: none"> ● Meets any particular needs of equalities groups or could help promote equality in some way. ● Could have a negative or adverse impact for any of the equalities groups 	

		Examples of what the service has done to promote equality	Examples of actual or potential negative or adverse impact and what steps have been or could be taken to address this
3.1	Issues relating to all groups and protected characteristics	The new school will not discriminate based on protected characteristics. The school will be open to all those whose needs meet the designations of ASD, SLD & PMLD with EHCPs aged 4 - 19	As this new school is only at phase 2 there are no potential negative or adverse impacts. The school will be run by a Multi-Academy Trust. The LA will work closely with the MAT and the DfE to ensure that all steps are taken to prevent any negative or adverse impact to groups with protected characteristics
3.2	Sex – identify the impact/potential impact of the policy on women and men.	As above	As above
3.3	Pregnancy and maternity	The school would be open to young people who are pregnant, dependant on their education status as above	If the young people need additional support to access education over and above that in their EHCP this will be provided in order to support their continued access to education
3.4	Gender reassignment – identify the impact/potential impact of the policy on transgender people	The gender reassignment process can impact on mental health needs. The LA is often aware of the pronoun requirements of young people. This is highlighted as part of the EHCP process, and the LA is very supportive and experienced in young people going through gender reassignment or exploring their gender identity. The school will include unisex and gender-neutral toilets.	As this new school is only at phase 1 there are no potential negative or adverse impacts. The school will be run by a Multi-Academy Trust. The LA will work closely with the MAT and the DfE to ensure that all steps are taken to prevent any negative or adverse impact to groups with protected characteristics
3.5	Disability – identify the impact/potential impact of the policy on disabled people	The school will be built in order to fulfil a local capacity gap for CYP with complex needs who are currently underserved and	This service will be positively discriminating disabled young people, as the service will be primarily for young people with complex

	(ensure consideration both physical, sensory and mental impairments and mental health)	often need to move considerable distances from their families in order to receive support.	needs.
3.6	Age – identify the impact/potential impact of the policy on different age groups	The school will cater for the needs of children and young people aged 4-19	The service is going to discriminate on age, as it will be solely for ages 4 -19 with the identified educational need and with an Education Health and Care Plan.
		Examples of what the service has done to promote equality.	Examples of actual or potential negative or adverse impact and what steps have been or could be taken to address this
3.7	Race – identify the impact/potential impact on across different ethnic groups	See above and the provided data	As this new school is only at phase 1 there are no potential negative or adverse impacts. The school will be run by a Multi-Academy Trust. The LA will work closely with the MAT and the DfE to ensure that all steps are taken to prevent any negative or adverse impact to groups with protected characteristics
3.8	Sexual orientation – identify the impact/potential impact of the policy on lesbian, gay, bisexual, heterosexual people	The school will not discriminate based on this protected characteristic. Sexual orientation is taken into account within these services, for example gender neutral toilets	There is no expected negative impact
3.9	Marriage and civil partnership – does the policy/strategy treat married and civil partnered people equally?	This will need to be determined on a case-by-case basis and in conjunction with the school/MAT policies. However, there is no intention to discriminate where possible	As above
3.10	Religion/belief – identify the impact/potential impact of the policy on people of different religious/faith groups and also upon those with no religion.	There will be no discrimination on the basis of religion and/or belief.	As above

3.11	<p>Socio-economically disadvantaged* – identify the impact on people who are disadvantaged due to factors like family background, educational attainment, neighbourhood, employment status can influence life chances (this is not a legal requirement, but is a local priority).</p>	<p>There will be no discrimination or disadvantages for families due to family backgrounds, neighbourhood or employment.</p> <p>In relation to educational attainment this will be the drive of this school to ensure that all pupils have equal opportunity to attain their highest possible goals.</p>	As above
3.12	<p>Rural communities* identify the impact / potential impact on people living in rural communities</p>	<p>Transport and support with travel will be provided in-line with the statutory requirement of distance. In addition, all requests for support with travel will be considered on an individual basis and will take into account e.g. family circumstances, low income. Therefore, there will be no potential impact on rural communities</p>	As above
3.13	<p>Armed Forces Community ** serving members; reservists; veterans and their families, including the bereaved. Public services are required by law to pay due regard to the Armed Forces Community when developing policy, procedures and making decisions, particularly in the areas of public housing, education and healthcare (to remove disadvantage and consider</p>	<p>There will be no discrimination or disadvantage for armed force families with CYP who meet the educational criteria for the new school</p>	As above

special provision).

4. Assessment of impact: 'Impact Analysis'

Based upon any data you have considered, or the results of consultation or research, use the spaces below to demonstrate you have analysed how the service or policy:

- Meets any particular needs of equalities groups or could help promote equality in some way.
- Could have a negative or adverse impact for any of the existing educational settings in BANES

Data and Information on the Impact of the New Free Special School

Examples of what steps have been or could be taken to address this

4.1

Increase of placements in the special school sector within BANES

Currently all the special schools within BANES are full:

Three Ways (generic special school):

- Maximum number 220
- Current number 229

Due to moving of the special nursery 20 more places have been freed up for 2023/24 taking numbers to 240

Fosse Way (generic special school):

- Maximum and current number 220
- Aspire (SEMH)
- Maximum number 120
 - Current number 103

This is a new increase due to an extension to the school and will reach capacity in 2023/24.

All steps have been taken as follows:

Three Ways – there is no room on the existing site to extend the school.

Part of the school was occupied by Bath Opportunity Pre-School this is being re-located increasing the available places at Three Ways by 20. These places are already filled for September 2023.

Fosse Way - there is no room on the existing site to extend the school. A 6th form was built on the school site and there is no further room for expansion.

Aspire – This school has been expanded into the building that was previously occupied by the Bath Studio School and an additional

		All 3 schools wrote and supported the bid showing their agreement that a new special school is needed in the area.	classroom added. Vocational training has been a great addition however this school will now reach capacity in the academic year 2023/24
4.2	Increase of placements in the special school sector within BANES	There are insufficient special places within BANES, meaning some students attend out-of-county provision. In addition to dramatically increasing travel expenditure, this negatively impacts our ability to monitor this cohort's progress.	Due to the existing lack of provision in BANES schools the first mitigation of this is to place within other LA/MAT schools in the surrounding area. The increasing demand on special school placements has also impacted on neighbouring special schools which are also now to a large extent full. These schools always form part of the first round of consults but when these are unable to offer places the outcome is to look into placing in the independent special sector.
4.3	Mainstream Schools have a high number of EHCPs	BANES are a high academised LA. 14% of EHCPs are in Secondary Mainstream 24% of EHCPs are in Primary Mainstream Due to the lack of special school places mainstream schools are needing to be able to work with more complex CYP which puts a strain on staff and budgets	The new special school will offer a further 120 places in BANES which will ease the pressure on the mainstream sector. Part of the offer of the new service will be an outreach offer to mainstream schools to support the inclusion of CYP with EHCPs BANES are also committed to support mainstream schools by opening additional Resource Base Provision

*There is no requirement within the public sector duty of the Equality Act to consider groups who may be disadvantaged due to socio economic status, or because of living in a rural area. However, these are significant issues within BANES and have therefore been included here.

** The Equality Act does not cover armed forces community. However, the Armed Forces Bill (which came in on 22 Nov 2022) introduces a requirement to pay 'due regard' to make sure the Armed Forces Community are not disadvantaged when accessing public services.

5. Sign off and publishing

Once you have completed this form, it needs to be 'approved' by your Divisional Director or their nominated officer. Following this sign off, send a copy to the Equalities Team (equality@bathnes.gov.uk), who will publish it on the Council's and/or NHS BANES' website. Keep a copy for your own records.

Signed off by: Chris Wilford

(Divisional Director or nominated senior officer)

Date: 18th May 2023

Bath & North East Somerset Council		
MEETING/ DECISION MAKER:	Cabinet	
MEETING/ DECISION DATE:	6th June 2024	EXECUTIVE FORWARD PLAN REFERENCE:
		E 3540
TITLE:	Adult Social Care Transfer Evaluation Report	
WARD:	All	
AN OPEN PUBLIC ITEM		
List of attachments to this report:		
Appendix 1: ASC Transfer Evaluation - Strengths and Areas of Improvement		

1 THE ISSUE

- 1.1 Bath and North-East Somerset Council (B&NES) and what is now the Bath and North East Somerset, Swindon & Wiltshire Integrated Care Board (ICB) made a decision not to extend the Integrated Community Services contract with HCRG Care Group for the three-year extension term in May 2022 (Non-extension Decision Ref: E3362). This contractual arrangement expired with HCRG Care Group on 31st March 2024.
- 1.2 Following the non-extension decision, the council completed a detailed options appraisal, and the decision was taken to transfer Adult Social Care (ASC) to B&NES Council (Decision Reference E3393 November 2022). The safe transfer of Adult Social Care Services took place on 1st April 2024 for Adult Social Work (including Direct Payments team) and Adults with Learning Disabilities and their Families Day Services (including Shared Lives, Employment Inclusion and Supported Living) from HCRG Care Group to B&NES Council.
- 1.3 The transfer of ASC services saw a compliment of 237 staff from HCRG Care Group transfer to B&NES. The Adult Social Care Directorate now represents 19.5% of the council's total workforce.

1.4 This report evaluates the key aspects of the transfer of Adult Social Care services back to the council as of 1st April 2024 and provides an overview of the initial evaluation of the effectiveness of the transfer alongside lessons learnt. Appendix 1 details the strengths and areas of improvement identified resulting from the initial evaluation of the ASC transfer project 7 weeks post transfer date of 1st April 2024.

2 RECOMMENDATION

The Panel is asked to;

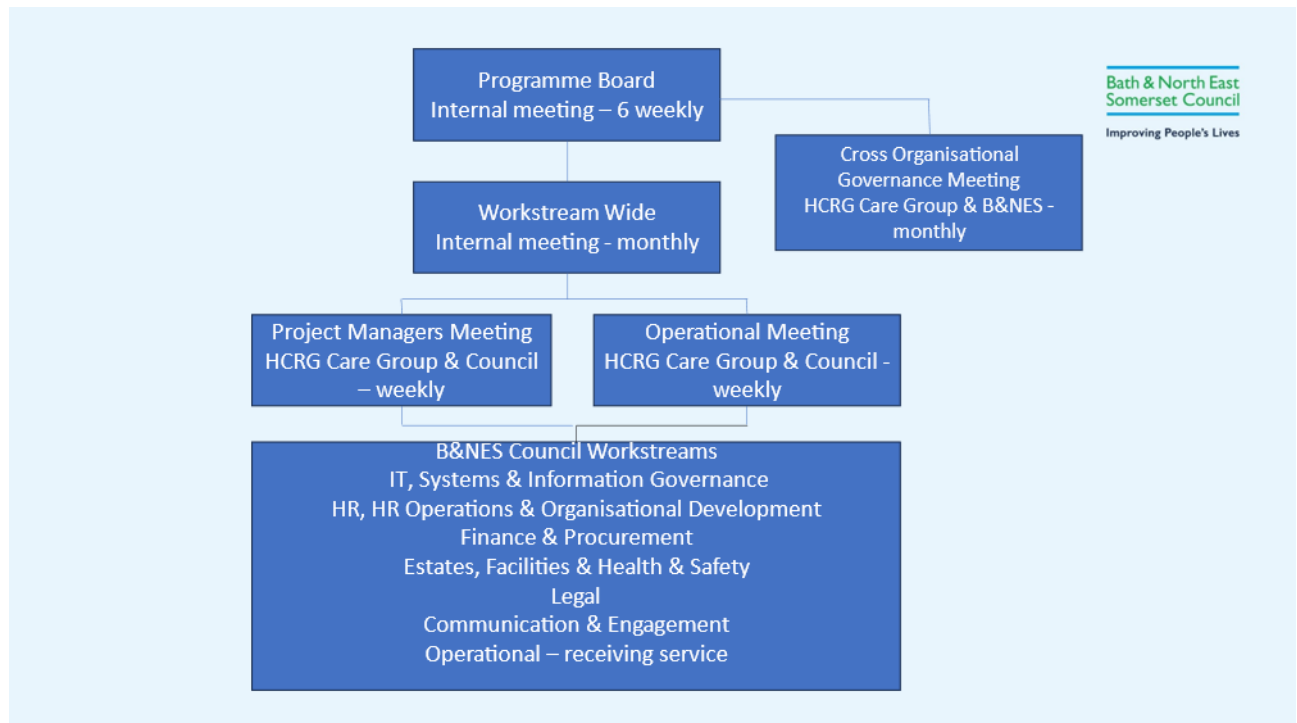
2.1 Note the evaluation of the Adult Social Care transfer of services to B&NES Council on 1st April 2024 and lessons learnt.

2.2 Feedback to officers any areas of consideration and learning for future transfer projects.

3 THE REPORT

3.1 From the outset of the ASC transfer project, the commitment to ensuring a safe transfer of services with minimal disruption to service users was paramount and underpinned decision making. This has been achieved through robust project management and complimented by strong partnership and collaborative working between B&NES and HCRG Care Group.

3.2 ASC Transfer Programme Governance Structure and Assurance Reporting



3.2.1 A robust project governance framework was implemented to manage the ASC transfer of services with a dedicated Programme Board, which met every six weeks and was chaired by the Director of Adult Social Services (DASS). Over the duration of the transfer project there have been regular progress assurance reports to Cabinet, Scrutiny Panel, Corporate Management Team, Senior Leadership Team as well as monthly briefings with the Lead Member.

3.3 Project Workstreams

3.3.1 Positioned below the Programme Board were a number of workstream groups that met monthly to mobilise the transfer of services, these were dedicated meetings for each corporate service supporting the safe transfer of services. The monthly workstream wide meeting was created to increase representatives' understanding of the complex interdependences across all workstreams, map key milestones and record workstream risks. Output and updates from these multiple workstream groups on were presented at the Programme Board.

3.3.2 Weekly operational meetings were held with the Assistant Director Operations, this supported agile decision making to manage and mitigate any operational risks identified over the course of the project period. This approach has been instrumental to ensuring a safe transfer of services on 1st April 2024 with limited disruption to the transferring workforce and service users. The Assistant Director Strategy, Transformation and Governance was instrumental in the design of the programme and oversaw the governance and implementation of the safe transfer.

3.4 Collaboration with HCRG Care Group

3.4.1 ASC have over the last 4 years undertaken 2 other transfer projects from HCRG Care Group (Safeguarding Team and Community Resource Centres & Extra Care). The learning from these projects was considered in the scoping phase of the ASC transfer project and established a strong foundation long before mobilisation started.

3.4.2 Due to the size and complexity of the programme for B&NES, the same project manager who had led the two previous transfer projects was specifically deployed to lead the project management. This built confidence early in the project for both B&NES and HCRG Care Group. The Assistant Director Strategy, Transformation and Governance provided strategic leadership over the project transfer, as part of the wider Community Services Transformation programme. This collaborative approach has delivered a safe and well managed transfer with minimal disruption to service users and the transferring workforce.

3.4.3 Through the project transfer there were joint meetings between B&NES and HCRG Care Group project managers to channel and manage the vast and critical exchange of information between organisations. Meetings held with HCRG Care Group Operations Senior Manger enabled transferring services to be represented and ensured that the council obtained first hand operational information to facilitate a safe transfer.

3.4.4 The cross-organisational meeting which was attended by the ASC Leadership Team and senior management team from HCRG Care Group was used as a joint escalation platform to mitigate and address any emerging issues for each organisation. The proactive approach adopted by B&NES and HCRG Care Group ensured a jointly owned and collaborative approach to the effective management of the transfer for both organisations.

3.5 Audit – Level 4 Substantial Assurance

3.5.1 An audit of the Adult Social Care Transfer - Governance and Programme Management was undertaken as part of the 2023/24 annual audit plan. The outcome of the audit was Level 4 Substantial Assurance (October 2023).

3.5.2 The key findings and conclusion of the audit report stated ‘that the overall governance and programme management arrangements in place for ASC transfer are robust and comprehensive. The programme is supported with key evidential documentation and records which are of a high standard, well organised and presented. The auditor was able to fully trace and track key projects tasks/ decisions, progress and the current risks. The project team have committed to project management excellence by reflecting on past experiences and identifying areas for improvement’.

3.6 Service Users

3.6.1 As of 2nd April 2024 (1st April was a bank holiday) service delivery has been maintained and business as usual activity has continued to ensure all service users continue to receive the support and care expected. Since transfer, we have not experienced an increase in complaints and there have been no examples of service users or individuals not being able to access adult social care.

3.6.2 Prior to transfer, service users who were in receipt of an active service received a letter from HCRG Care Group, with input from B&NES, to advise about the change in provider as of 1st April 2024. The key message was to reassure service users that staff working in the services would also transfer and therefore individuals would continue to see the same people and receive the same level of care and support with no change to service delivery.

3.7 Staff Engagement

3.7.1 Throughout the duration of the project, regular briefing sessions were held with the transferring staff. These were mainly face-to-face and provided a platform for HCRG Care Group staff to raise questions, receive project updates and follow presentations from B&NES on specific areas of interest requested by the transferring staff. Topics covered included pensions, terms & conditions, IT, training and development as well as health safety and wellbeing. These sessions created an opportunity for ‘getting to know each other’ as well as being able to effectively plan the welcome and induction of the transferring workforce to the council. These engagement events were jointly planned and hosted between HCRG Care Group and the council; the sessions were well attended and all questions raised in the sessions were followed up with written responses in a timely manner.

3.2.7 Trade Union representatives were involved in a designated briefing session at an early stage in the transfer and attended a series of meetings with managers from HCRG Care Group and the B&NES transfer project team in the months leading up to transfer. These meetings provided key information and resolved queries as they arose.

3.8 Induction

3.8.1 Initial feedback received from transferred staff is that they felt welcomed and well supported in the first weeks since transfer. Highlights noted have been the execution of the IT equipment rollout, quality of the equipment and onsite support during the initial two weeks. The creation of the buddy system for managers and the daily operational huddle meetings have also been noted as positive in resolving early operational issues. The induction and training programme developed for the transferring staff has been well received and the next steps will be to formally gather further feedback from staff about their experience of the transfer as well as working with the organisational development colleagues to evaluate the training uptake. Both evaluations will be undertaken in the coming months and will be formally reported to the ASC Transfer Assurance Programme Board.

3.8.2 The council leaders were delighted to welcome the Adult Social Care teams to the council. Will Godfrey, Suzanne Westhead and Cllr Alison Born the Lead Member Adult Services have visited the newly transferred teams. This has been well received by staff groups who valued the early opportunity to engage directly with senior leaders and the Lead Member to showcase the services, highlight opportunities and reinforce the bringing together of ASC services at B&NES.

3.8.3 The Assistant Director Operations has commenced meeting with transferred teams to proactively ascertain their views on current service delivery and better understand what is working well and what needs to be improved to continue to best meet the needs of service users. So far, four teams have engaged in this process and a common theme in the feedback from staff is the need to review the experience for B&NES residents from first contact with ASC through to receiving commissioned services from Adult Social Care. The feedback gathered from the staff teams will be used to inform future proposals on the new target operating model for Adult Social Care to deliver the right outcomes for B&NES service users.

4 STATUTORY CONSIDERATIONS

4.1 The Health and Care Act 2022 gave Care Quality Commission (CQC) new powers to assess how local authorities meet their duties under Part 1 of the Care Act 2014. CQC inspection will assess the performance of Local Authorities to assure CQC and the Department of Health and Social Care about the quality of care in the area and consider any improvements that are required.

4.2 B&NES received notification of CQC inspection on 15th April and the first stage of the process was completed by the deadline of 3rd May. The first stage was an information return to CQC which covers 38 different information topics (approx. 180 items of evidence) including a Self Assessment report. The second stage of the inspection will be a site visit, ASC is awaiting a date from CQC. The regulator has advised they will give 6-8 weeks notification of the date before they will undertake the site visit.

5 RESOURCE IMPLICATIONS (FINANCE, PROPERTY, PEOPLE)

5.1 The total projected cost of ASC mobilisation to 31st March 2025 is £2.28m, which is £1.165m less than original commitment against the adult social care

reserve, giving a higher balance for funding service pressures and investment into social care improvement.

Spend	2022/23	2023/24	2024/25	Total
Revenue	£324, 932	£1,014,886	£597,173	£1,936,992
Capital	£0	£343,000	£0	£343,000
Total Project Spend	£324, 932	£1,357,886	£597,173	£2,279,992
Cumulative Spend	£324, 932	£1,682,818	£2,279,992	

5.2 The table below outlines the resource commitment across the council as part of the safe transfer of staff from HCRG Care Group.

5.2.1 Table One: IT Resources

Resource	Volume
IT & Equipment	Laptop Handover 141 Mobile Telephone Handover 182 Delivery of the following work from home equipment: 45 Monitors, 53 Mice/Keyboard & 42 Laptop Risers Created 235 network accounts
Payroll run	Payroll run for 232 (not including 3 multiple employees, 1 maternity & 1 sabbatical) Staff payroll totalling: Gross £452631.67 and Net £361314.74

5.2.3 Table Two: Staff Induction Training (completion figures at end of April 2024, the next monitoring of induction training completion rate will take place at the end of May)

Course	Format	Number Completed
Cyber Security	eLearning	85
GDPR	eLearning	51
Health, Safety and Wellbeing	eLearning	83
Corporate Induction	Instructor Led	68
Customer Complaints for staff	Instructor Led	49
* Customer Complaints for Managers	Instructor Led	5
Learning Zone Overview	Instructor Led	64
Clear Review	Instructor Led	59
Basic First Aid	Instructor Led	25
Infection Control	Instructor Led	18
Booking Spaces, Rooms and associated technology	Instructor Led	36

*This is based on the group of 15 managers only

5.3 Continuation of Programme One Board (ASC Transfer Assurance) for 6 months post transfer to maintain oversight and assurance of transferred services. This meeting will continue to be chaired by the Director of Adult Social Services with representation from the Assistant Director Operations, Assistant Director Strategy, Transformation and Governance, transfer project team as well as corporate services colleagues from Business Change Hub, HR and finance.

5.4 A Business Transfer Agreement (BTA) was drawn up between both parties. This legal document was enacted so each party was clear on organisational liabilities and risks prior and post transfer. The BTA is also a record of all transferring assets, both physical and non-physical, with details of processes and responsibilities for each element.

5.5 From a pay perspective the April pay run went smoothly. B&NES HR colleagues diligently worked through some data queries relating to the TUPE data received early March 2024 (28 days prior to transfer) in the post transfer pay run period. This ensured that all 237 transferees were paid on time and accurately in accordance with the formal data we had been given from HCRG Care Group. The relevant HR teams continue to review and respond to specific queries around individual pay and terms and conditions which we continue to work with HCRG Care Group to resolve. We have completed the review of the information that has been sent informing us of each individual's pay and terms and conditions, and there is a route for people to query or challenge where they disagree with the terms and conditions applied.

6 RISK MANAGEMENT

6.1 The suite of project documentation contained an agile project risk register with an associated mitigation strategy and a risk owner responsible for managing and escalating if required. The register was monitored and reviewed regularly at Programme Board and was reviewed by the Lead Member, reported to the Corporate Risk Group and Corporate Management Team. Each workstream had its own risk management framework which fed into the overarching project risk register and this was reported at the Programme Board for oversight and monitoring.

6.2 As part of the continued oversight and assurance, post transfer the ASC Transfer risk register has been updated to reflect risks post 1st April 2024 and will be maintained for a minimum of 6 months. This has also included an update to the ASC Risk Register and Corporate Risk Register in relation to the transfer.

7 EQUALITIES

7.1 The Equality Impact Assessment is included in Community Services Transformation Programme – Preferred delivery options for 2024/25 and 2025/26 Decision Reference E3489. No specific EIA issues have been raised because of the impact assessment carried out for the proposed transfer of services from HCRG Care Group to B&NES due to the service delivery model not changing at the point of transfer and no change to the service offered to B&NES residents.

8 CLIMATE CHANGE

- 8.1 No negative impacts are expected to result from the transfer of ASC services back to B&NES Council on climate change. The continued service delivery arrangements are comparable to the previous service provision for Adult Social Care services delivered by HCRG Care Group.

9 OTHER OPTIONS CONSIDERED

- 9.1 A full options appraisal was undertaken prior to the decision taken in November 2022 to transfer ASC services back to the council from HCRG Care Group. This is detailed in Decision Reference E3393.

10 CONSULTATION

- 10.1 There has been extensive collaborative consultation between the council and HCRG Care Group throughout the delivery of the ASC transfer.
- 10.2 The council has proactively engaged, informed and consulted with council Trade Union representatives on a monthly basis from November 2022 up until the point of transfer and additional funding for Trade Union facilities time was built into the mobilisation costings to support the transfer programme.
- 10.3 Following a council enquiry requesting the detail of the HCRG Care Group employee representatives, in accordance with TUPE Regulation 13 and 14, HCRG Care Group made arrangements to elect employee representatives and reached agreement for council Trade Union representatives to attend the joint formal consultation meeting as part of the November 2023 staff briefing session.
- 10.4 The ASC Senior Leadership Team alongside HR colleagues will continue to engage with Trade Unions through the monthly Corporate Trade Union meeting to resolve any issues for staff in relation to the transfer and TUPE in line with council policy and procedure.

Contact person	Suzanne Westhead, Director Adult Social Services
Background papers	Decision to transfer Adult Social Care (ASC) to B&NES Council (Decision Reference E3393) and Community Services Transformation Programme – Preferred delivery options for 2024/25 and 2025/26 (Decision Reference E3489)
Please contact the report author if you need to access this report in an alternative format	

Appendix 1

ASC Transfer Evaluation – Strengths and Areas of Improvement

May 2024

Strengths identified as part of the ASC Transfer Evaluation

Robust project management framework with key documentation in place strengthened by strong leadership and decision-making – Level 4 Substantial Assurance audit outcome.

Project documentation included the creation of a lessons log, which was used in workstream meetings to record early learning as it emerged. This helped to mitigate or escalate issues rapidly and it turn limited service disruption.

Workstreams well resourced and engaged. Effective project planning and mobilisation across all workstreams with full engagement from corporate colleagues.

Good post transfer planning, for example, in-person IT support across all base locations, rapidly resolving IT issues and well executed welcome and induction & training plan for transferring staff (including buddies) with engagement from Chief Executive and Director Adult Social Services.

Dedicated project management resource from both organisations which supported timely flow and management of information requests and agile decision making.

Scheduled staff briefing sessions were a positive way to respond to direct questions, plan how best to welcome colleagues to the council and start to build new working relationships that were different to the existing contractual relationship.

Weekly input from operational leads from both organisations to support a safe transfer with no disruption to service users, this supported understanding of services and decision-making.

Monthly update to the Lead Member to give assurance and oversight on key milestones of the project. High level of oversight and scrutiny of the transfer through frequent assurance progress reports to SLT, CMT, Cabinet and Scrutiny Panel.

Robust governance arrangements in place early on with clear terms of reference and escalation routes which ensured assured progress reporting.

Monthly engagement sessions with Trade Unions providing assurance and progress updates on the project with specific focus on 237 transferring workforce.

Areas of improvement identified as part of the ASC Transfer Evaluation

Receipt of key project critical information only one month prior to transfer date impacted on the ability to allocate effective resource to resolve issues in preparation for day one (2nd April 2024). Internal resources therefore were redirected to support critical activity, which impacted on the ability to effectively support wider project requirements.

TUPE information was not received by B&NES until the statutory 28 days prior to the transfer date, a significant amount of work was compressed into a small window prior to transfer date of 1st April 2024. This impacted on the sign off of the Business Transfer Agreement.

Missed opportunity by not having direct operational discussions with service managers during the final month of transfer. This approach may have been more effective in problem-solving and clarifying key information that directly impacted on service delivery.

Dedicated internal support to manage all key information requirements for developing the Business Transfer Agreement. Although the work on the BTA commenced in Autumn 2023 much of the information requirement was compressed to 2 months before transfer.

More diligence on initial costs presented by corporate support services on identification of required projected mobilisation costs and ongoing business as usual support costs post transfer.

B&NES corporate teams having direct access to HCRG Care Group national corporate team for IT/Systems, Finance and HR to ensure swift exchange of key data and information to resolve queries resulting in less post transfer resolution requirements and less burden for project managers to resolve technical issues.

Subject Matter Expert (SME) meetings involving both organisations should have been scheduled across key workstreams earlier in the project. This would have reduced reliance on the project team to respond to technical questions where SME meetings would have been more efficient and saved valuable project resources.

Lessons Learnt - the lessons log will continue to be updated for 3 months post transfer to allow all transfer activity to be captured. This will include feedback from the wider project group and from transferred staff. Findings will be compiled as a written report to be presented to the ASC Transfer Assurance meeting and shared with the Business Change Hub for wider organisational learning.

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Bath & North East Somerset Council		
MEETING:	Cabinet	
MEETING DATE:	6th June 2024	EXECUTIVE FORWARD PLAN REFERENCE:
		E3532
TITLE:	Update on progress on delivering the Corporate Strategy 2023-2027 and Annual Performance Report 2023-2024	
WARD:	All	
AN OPEN PUBLIC ITEM		
List of attachments to this report:		
Annex 1 Corporate Strategy 2023-2027 - End of Year Review		
Annex 2 Council Activity 2023-2024 Report		

1 THE ISSUE

- 1.1 This report updates Cabinet on the progress made in delivering our Corporate Strategy 2023-27 and our performance in 2023-24.

2 RECOMMENDATION

The Cabinet is asked to:

- 2.1 Note the progress in delivering the Corporate Strategy and the highlights of Council performance and activity during 2023-24.

3 THE REPORT

- 3.1 Full Council adopted a new four-year Corporate Strategy at its meeting in July 2023. The document set a new direction for the Council, reflecting the aims of the administration elected in May 2023, and providing a clear approach to the Council's activities and priorities.

- 3.2 The Corporate Strategy is the Council's overarching strategic plan. It sets out what we plan to do, how we plan to do it, and how we will measure performance over the next four years. The Corporate Strategy framework is set out below:

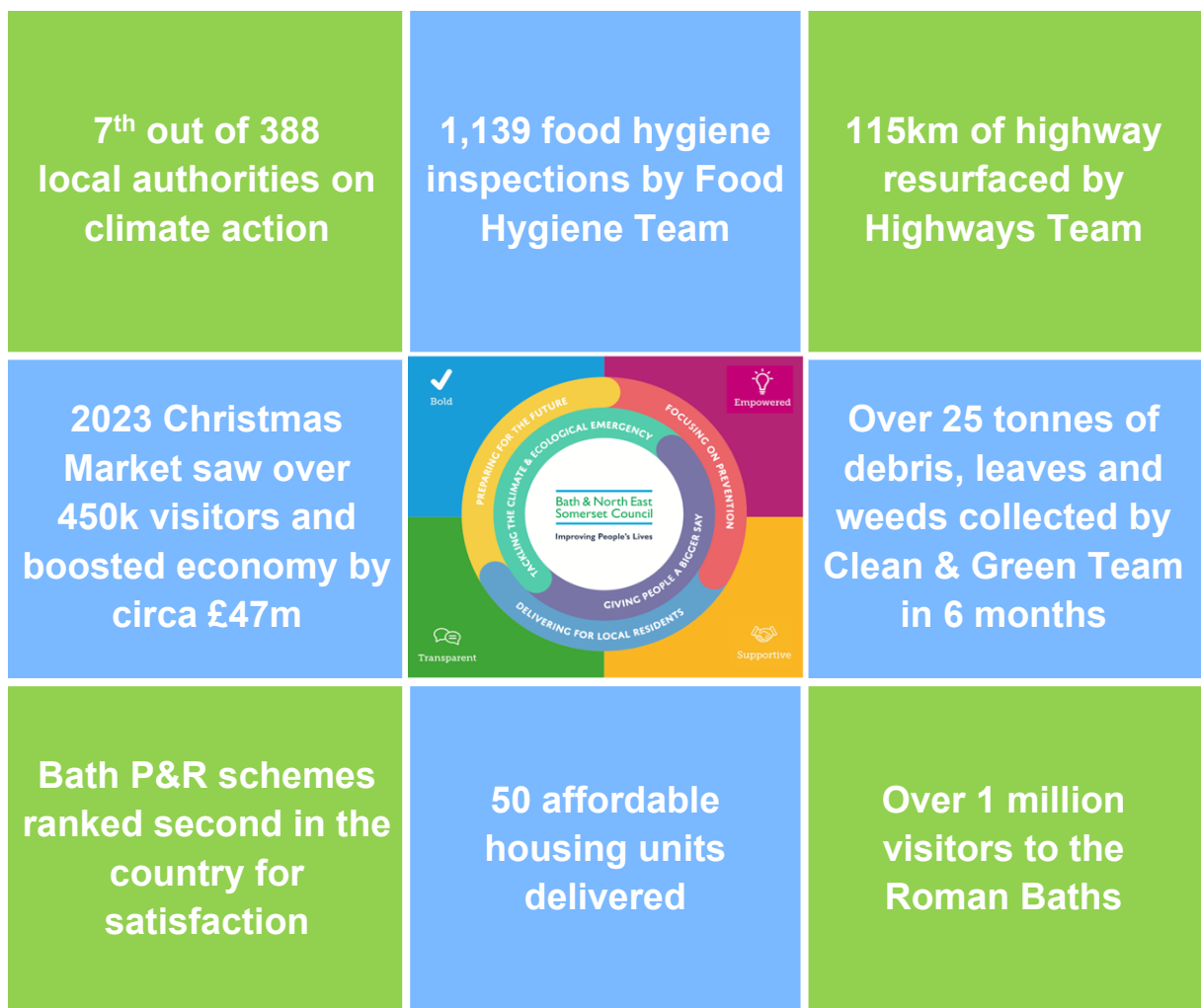
- 1) We have one overriding purpose - **to improve people's lives**. This brings together everything we do, from cleaning the streets to caring for our older

people. It is the foundation for our strategy, and we will ensure that it drives our commitments, spending, and service delivery.

- 2) We have two core policies - **tackling the climate and ecological emergency** and **giving people a bigger say**. These will shape our work.
- 3) To translate our purpose into commitments, we have identified three principles. We want to **prepare for the future, deliver for residents** and **focus on prevention**. These, in turn, help us to identify specific delivery commitments across our services.

This report brings together the work undertaken to deliver the Corporate Strategy in 2023/24, as well as the key elements of Council performance during this period.

3.3 Despite the continuing challenges of recovering from the Covid-19 pandemic and tough financial pressures, which are being felt by the Council, our communities, local businesses and partner organisations, good progress was made in delivering the Corporate Strategy last year. A snapshot of performance in 2023/24 is set out below with a more detailed summary in Annex 1:



3.4 Key achievements in 2023/24 include:

- ➔ Opening of the new Pixash Waste recycling facility in Keynsham.
- ➔ Being shortlisted by the Local Government Chronical Awards as most Improved Council.
- ➔ Developing and implementing a new strategy and service provision of Adult Social Care services to the residents of Bath and North East Somerset.
- ➔ Agreed an ambitious new Economic Strategy for Bath and North East Somerset, prioritising green growth, good jobs and affordable housing
- ➔ Delivery of the Council's Being Our Best programme to enable a joined up organisational structure that meets the objectives of providing the Council with Great Jobs, Smarter Structures and a Culture of Excellence

3.5 In addition the Council has also continued to deliver services to its residents, Annex 2 includes an activity analysis showing the diverse range of services the Council provides, including:

- ➔ Supported over 1800 Adult social care users in care homes and the community
- ➔ Supported over 200 Looked after Children.
- ➔ Processed and decided on over 1800 planning applications.
- ➔ Collected and processed 370Kg per household of residual waste
- ➔ Repaired over 7700 potholes
- ➔ Processed over 4200 housing benefits claims.

3.6 A set of Strategic Performance Indicators is highlighted in section 2.3 of Annex 1. This set of indicators provides an overview of the Council's performance for many of its key services, such as Adult and Children Social Care, Waste Services and Green Transformation. A new set of Strategic Indicators is being developed for 2024/25 to give a better balance of performance across the key services.

4 STATUTORY CONSIDERATIONS

4.1 The Council has a wide range of powers which allow it to deliver the Corporate Strategy adopted in July 2023. It should be noted however that the government has introduced an extensive range of new legislation, regulations and guidance during the last 3 years, which may influence how certain aspects of the Strategy are delivered.

5 RESOURCE IMPLICATIONS (FINANCE, PROPERTY, PEOPLE)

5.1 The Council's financial planning and budget setting process is the key resource mechanism for delivering the Corporate Strategy. Council agreed the resourcing requirements for the 2023/24 at its Budget meeting in February 2023.

6 RISK MANAGEMENT

6.1 Any relates relating to the issues identified in this report will be captured as part of the Council risk management approach and strategy and will be recorded on the corporate or directorate risk registers. An assessment of those risks identified will take place along with any mitigating actions.

7 CLIMATE CHANGE

7.1 The Climate Emergency Annual Report was presented to Council in March 2022 on our progress in tackling the climate and ecological emergency. The current report provides an opportunity to re-emphasise how these commitments are reflected as "core policies" in delivering the Corporate Strategy. A new Annual report will be presented to Cabinet in July 2024

7.2 Monitoring the effectiveness of delivering on Climate Change is one of the key components of the strategic report. More Indicators are being developed to allow further monitoring against the Council's target.

8 OTHER OPTIONS CONSIDERED

8.1 None

9 CONSULTATION

9.1 This report has been cleared by the S151 Officer and Monitoring Officer.

Contact person(s)	Steve Harman, Head of Corporate Governance & Business Insight Andy Thomas, Head of Strategy, Engagement and Marketing Jon Poole, Business Intelligence Manager
Background papers	Corporate Strategy 2023 - 2027
Please contact the report author if you need to access this report in an alternative format	

Corporate Strategy - End of Year Review 2023/24

This document looks at the Council's progress against the 2023-2027 Corporate Strategy, focusing on the successes and achievements during the first year in delivering the Council's core policies and principles to improve people's lives.

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Executive Summary

2023/24 is the first year of the Council's new Corporate Strategy. This review sets out how we have improved peoples' lives through the delivery of the commitments set out in our Corporate Strategy.

The Council has spent the last two years building the conditions for and driving an effective and sustainable recovery from the COVID-19 pandemic, particularly for our local economy, and latterly managing the challenges around the cost of living crisis.

And through the continued delivery of the core policies and principles in the Corporate Strategy, we have made significant progress. The examples below highlight some of the notable achievements that we can build on as we continue to deliver our Corporate Strategy to 2027.



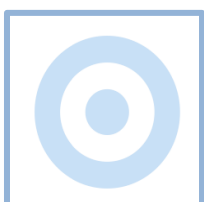
Tackling the Climate and Ecological Emergency

In January 2023, Bath & North East Somerset became the first Council in England to successfully adopt an energy-based net zero policy for new housing developments.



Giving People a Bigger Say

In November 2022, we launched 3 Liveable Neighbourhood trials. We are working with communities to improve residential streets and encourage safe, active and more sustainable forms of travel, such as walking, wheeling and cycling.



Delivering for Local Residents

In December 2022, the first affordable homes for social rent owned directly by the Council in nearly three decades were advertised to potential tenants. The former Council offices at 117 Newbridge Hill have been converted by our housing company Aequus Construction into seven one and two-bed affordable and energy efficient apartments.



Focusing on Prevention

In March 2023, a new 'outreach base' run by the Community Wellbeing Hub opened at the Royal United Hospital. Extra support is being provided for those being discharged from hospital. The hub received 1,803 referrals during 2022/23. In 2022, the Council's Welfare Support Team provided £2.2 million in support to residents who needed help.



Preparing for the Future

The Employment and Skills Pod offers a free service available to all residents of Bath and North East Somerset over 18 who wish to get back to work, change careers or up-skill in their current jobs.

1. Introduction and Context

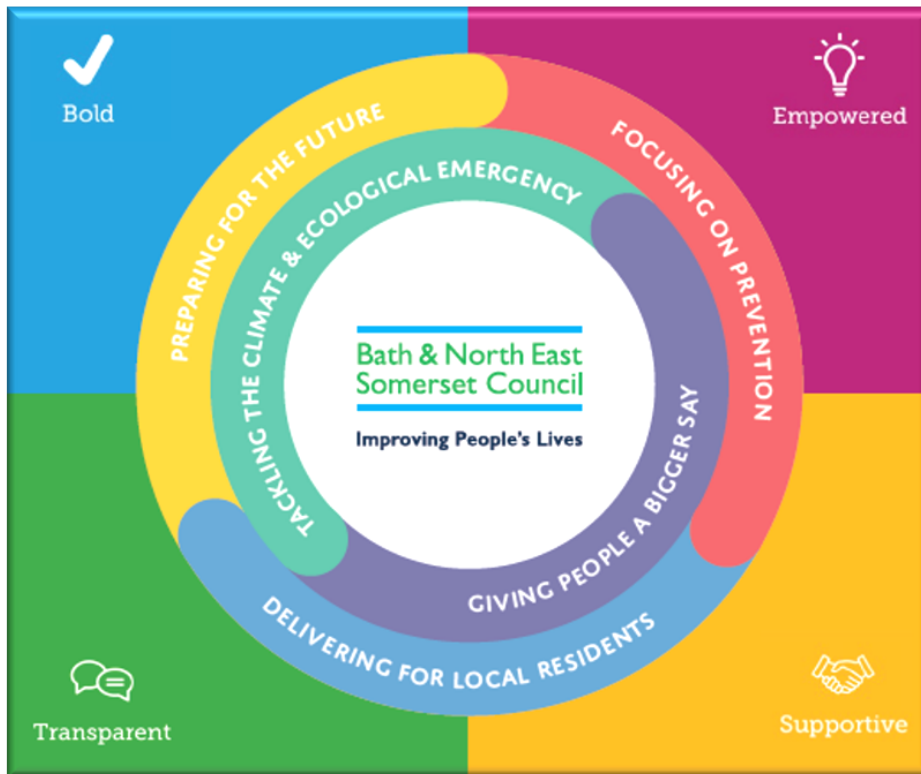
The Council exists for one purpose - to improve peoples' lives. The 2023-2027 Corporate Strategy sets out how we will continue to do this over the next 4 years.

1.1 Corporate Strategy 2023-2027

The [Corporate Strategy 2023-2027](#) is the Council's overarching strategic plan and guide to future changes. It was adopted by Full Council in July 2023, and retains the purpose, policy and principles set out in our [previous strategy](#):

- 1 **Overriding purpose - To IMPROVE PEOPLE'S LIVES**
- 2 **Core Policies - Tackling the climate and ecological emergency, Giving people a bigger say**
- 3 **Principles - Delivering for local residents, Focusing on prevention, Preparing for the future**
- 4 **Values that underpin all our work - Bold, Empowered, Supportive, Transparent**

Collectively, these 10 elements shape everything we do:



Our Corporate Strategy to 2027 builds on our achievements, and reflects the ambitions and priorities of the Council's administration elected in May 2023. It provides a **clear and ambitious framework for delivery**, and also sets out how shared outcomes will be embedded through partnerships such as our Future Ambition Board, and Health and Wellbeing Board.

Our **Corporate Strategy Framework for Improving People's Lives 2023 to 2027** is set out below:

Core Policy



Tackling the Climate and Ecological Emergency

(The climate, ecological and environmental ceiling)

Our Commitment:

We will lead the UK in climate and nature action, building a sustainable future for Bath and North East Somerset - net zero, nature positive by 2030

We will deliver under the following themes:

- **Biodiversity** - increasing abundance and diversity of species by creating and improving habitats including woodlands
- **Air** - improving air quality
- **Climate** - area and Council-wide scope 1 and 2 emissions neutrality by 2030, including through increased renewable energy capacity across the district and a reduction in the carbon footprint of the area's housing stock
- **Water** - improving the quantity and quality of water resources
- **Soil** - retaining soil and improving soil health
- **Land and environmental assets** - better use of land for people and nature, including stewardship of our environmental assets - respecting, balancing, conserving and enhancing our heritage assets and their landscape settings, in particular the World Heritage Site of Bath
- **Materials and resources** - increasing circularity of materials and resources in the local economy

Core Policy



Giving People a Bigger Say

(The space for local communities and organisations to collaborate and innovate)

Our Commitment:

We will listen to and work with residents to act on their concerns

We will deliver under the following themes:

- **Equality and respect** - championing equality, diversity and inclusion, ensuring our services are shaped by our diverse communities and reflect local needs, and ensuring we meet Equality Act duties
- **Community priorities** - communicating clearly, area working to develop tailor-made solutions, building on our Parish and Community Engagement Charters
- **Decisions informed by evidence** - using feedback and data to evaluate our services, shape priorities, and tackle inequalities

Principle



Delivering for Local Residents

(The social and economic foundation)

Our Commitment:

We will continually improve frontline services across our communities, whilst protecting the most vulnerable

Priorities

The right homes in the right places - improving availability of affordable housing, accessible to local jobs and services

More travel choices - making it easier for people to walk, wheel and use public transport to reduce transport emissions

Clean, safe and vibrant neighbourhoods - working with local communities to promote civic pride and preventable approaches

Principle



Focusing on Prevention

(The social and economic foundation)

Our Commitment:

We will invest in prevention across all services to tackle inequalities and improve local areas

Priorities

Support for vulnerable adults and children - securing safe, effective services that meet the needs of our changing population

Delivering for our children and young people - working with our partners to narrow the early years attainment gap

Healthy lives and places - working with health and other partners to tackle inequalities, promote healthy places, and support people to live healthier lives

Principle



Preparing for the Future

(The social and economic foundation)

Our Commitment:

We will work towards a resilient, sustainable economy that is fair, green, creative and connected

Priorities

Good jobs - aiming to increase the median wage in a regenerative economy

Skills to thrive - an inclusive economy where prosperity is shared

Cultural life - valuing and developing its contribution to Bath and North East Somerset

1.2 Links to the Council's Financial Strategy and Priorities

Full Council agreed the Medium Term Financial Strategy and Budget for 2024/25 at its meeting on 20th February 2024. The budget focuses on delivery of the Corporate Strategy to ensure our commitments are realistic and achievable, with areas of strategic priority and focus over the next two years to include:

- ➔ Delivery of the Council's **Being Our Best** programme to enable a joined up organisational structure that meets the objectives of providing the Council with Great Jobs, Smarter Structures and a Culture of Excellence
- ➔ Developing a **new strategy and service provision** of Adult Social Care services to the residents of Bath and North East Somerset
- ➔ Focusing on ensuring **financial sustainability** in Children's services, recognising the increased demand and complexity of caseload - we continue to work on improving our financial and management information which are key to creating a modern and resilient service
- ➔ Delivery against an **ambitious new Economic Strategy** for Bath and North East Somerset, prioritising green growth, good jobs and affordable housing
- ➔ Managing the Council's operational assets through the introduction of a **Corporate Landlord model** that ensures the best use for the Council's services and its communities
- ➔ Continued investment to **support the most vulnerable people** in our communities
- ➔ Continued commitment to secure action to address the **climate and ecological emergency**
- ➔ Continuing to focus on **Council-wide business change programmes** that balance service improvement within a clear return on investment framework
- ➔ Delivering new ways for our residents, businesses, partner organisations, visitors and internal service teams to interact and receive Council information and services using **digital channels**
- ➔ Ensuring that we are able to manage **labour market demands and fluctuations** across our workforce but particularly in operational roles in both social care and neighbourhood services.

1.3 Community Contribution Fund

The [Community Contribution Fund](#) was launched in March 2021, initially as a pilot to offer residents the chance to contribute to good causes that help local charity, community and voluntary groups to reduce health inequalities. In numbers:

- ➔ **£45,293** donated as at 5th January 2024
- ➔ **500+** individual donations received, with most people donating between £20 and £50
- ➔ **£31,235** has been given in the form of grants to voluntary and community groups to support local projects, with the largest award to date being £2,000. 2023/24 to be allocated

All applications to the Community Contribution Fund grant schemes are agreed by a panel of Councillors. The table below summaries the donations and grants that have been made in the three years that the fund has been running.

Year of Scheme	Grants Allocated by Panel of Councillors
2021/22 Total Donated £30,019	Grants of up to £2,000 awarded to 15 community organisations working to reduce inequalities and support the most vulnerable people in our communities. Projects funded included those that supported people's mental health; provided emergency medical supplies; invested in refurbishment of community facilities; mentoring; support for families; training; group therapy and youth provision.
2022/23 Total Donated £6,075	Grants of £250 offered to community organisations from October 2022 in support of community-run Warm Spaces registered with the Council. Applicants can use these to help support their additional utility costs or help run activities. 26 applications were approved by the panel and 24 grants were awarded.
2023/24 Total Donated £9,199	Applications for grants up to £500 re-opened in December 2023 with a focus on projects that support residents with the ongoing cost of living crisis, which also includes support Warm Spaces. Applications closed on 16th February 2024 and grants have now been allocated

The scheme has been promoted through local media and on the Council's social media and website. While it attracted more donations in its first financial year, donations have continued with some individuals donating more than once. This downward trend in charitable giving by the public has been seen across the sector nationally.

Subject to further donations received, it is recommended that the scheme continues into 2024/25.

Full details of [successful applicants](#) can be found on the Council's website.

2. Council Performance

2.1 Corporate Strategy Successes

2023/24 has been a financially challenging year, both for the Council and for the residents and businesses of Bath and North East Somerset. Despite this, we have enjoyed a wide range of successes and achievements.

The tables below offer a selection of success stories that demonstrate how we are delivering the Corporate Strategy's core policies and principles, while **Appendix 1** captures key service achievements over the last 12 months against the commitments set out in our Annual Directorate Statements (see Section 2.2).

Tackling the Climate and Ecological Emergency

Emission-based parking charges introduced to improve air quality in

Bath - The council is replacing signage in its car parks to reflect the new vehicle emission-based parking charges in council-owned car parks in Bath. The new variable charging structure only affects motorists with more polluting vehicles - its aim is to incentivise these motorists to use more sustainable alternatives when visiting the city centre, and encourage a shift to public transport, walking, wheeling and cycling.

Get involved in improving green spaces in the Somer Valley

- A call is going out for habitat management volunteers to join Somer Valley Rediscovered, a project to increase biodiversity and connect communities to their landscapes. The volunteering sessions include activities to manage grassland and woodland areas, selective scrub removal to support diverse habitats, improvements to footpaths and activities to encourage wildlife into green spaces.

Giving People a Bigger Say

Consultation launched Bath & North East Somerset community care proposals

- Residents, families, staff and the wider community are being asked for their views on plans to reshape care for people being looked after in three Council-run community resource centres. The plans would see Cleeve Court Residential Home in Bath become a centre of excellence for dementia care including nursing care, and enable younger people with complex needs to live closer to home with an enhanced offer for them at Combe Lea, in Midsomer Norton.

Consultation opens on funding new Community Neighbourhood Projects for Bath

- A public consultation asked residents to help decide which applications for the Neighbourhood CiL for Bath should be funded to support the development of their areas. Library improvements, new play equipment, a football pitch upgrade, and new climbing facilities are among the projects that residents can choose to benefit from the latest round of community funding in Bath.

Delivering for Local Residents

Hard-working team keeps Bath & North East Somerset clean and green

- More than 25 tonnes of debris, leaves and weeds - the weight of a full waste truck - have been collected by the Council's Clean and Green team in just six months. The snapshot figure covers the team's work responding to more than 400 requests from residents, councillors, and parishes. Additional funding has been invested in programme, benefitting neighbourhoods with street cleansing, weed removal, cleaning road signs and removing graffiti.

Bespoke accessible play unit opens at Bath's Royal Victoria Park

- The unit has two generous ramps enabling children in wheelchairs to access an exciting off-ground play platform, without having to negotiate stairs or be lifted out of their wheelchairs or buggies. Earlier this year the Council added an ability swing accommodating a wheelchair next to the standard swings, helping to ensure children of all abilities can play alongside each other. The £55k improvements aim to improve accessible play in its parks.

Focusing on Prevention

Prevention is better than cure – raising food hygiene standards

- New figures reveal the Council's food hygiene team carried out 1,139 food hygiene inspections in 2022. This is more than three food business every day in their ongoing drive to raise food hygiene standards and keep residents and visitors safe. Currently across Bath & North East Somerset, 982 businesses have been awarded the top level 5 hygiene rating

Support for rough sleepers in B&NES

- Organisations are offering help to people who sleep rough or who are at risk of becoming homeless this winter and all year round. Cafes have also signed up to help rough sleepers by providing warm spaces and a hot drink during the day. The [Genesis Lifeline Centre](#) offers day time facilities, and there is a takeaway food provision available for rough sleepers at Julian House's Manvers Street Hostel.

Preparing for the Future

Highway resurfacing wraps up for another year as council completes annual programme

- More than 15km of highway has been resurfaced across Bath and North East Somerset this year as the Council completes its resurfacing programme. The Highways team also repaired 6,838 potholes – averaging 20 repairs a day. The Council completed its annual resurfacing programme on time and under budget, despite the ongoing challenges posed by rising material costs. In total the equivalent of 554 tennis courts has been resurfaced.

Work begins on new shopfronts and art installations at Keynsham's Temple Street

- The £65,000 Keynsham Shopfront Improvement Programme will see Temple Street Canteen and Savour Deli, Refill and Farm shop transformed with upgraded frontages in pastel colours in keeping with the street's Victorian character. Working with Keynsham Town Council and Keynsham Leisure Centre, the Council also hopes to bring splashes of colour and fun to the opposite side of the street with three art installations that will reflect and celebrate the history of Keynsham.

2.2 Corporate Delivery Programme 2023/24

71% of the commitments that support the Corporate Strategy have been successfully completed. This is marginally lower than last year, however it is against the backdrop of a challenging financial operating environment and illustrates once again that the Council is proactively facing into its financial challenges in a responsible and sensitive manner.

Our **Annual Directorate Statements** set out the top 100 commitments by Directorates to help achieve delivery of the **Corporate Strategy**, supported by their respective **Divisional Service Plans**. The **Corporate Delivery Programme** reports progress against these commitments, providing a direct **monitoring and reporting** link to the Council's key strategic framework.



A summary of overall performance is shown in the table below:

Core Policies and Principles	Commitments to CS in ADS	Status of Commitments at End Q4		
		Red	Amber	Green
Climate & Ecological Emergency	15	0	27%	73%
Giving People a Bigger Say	9	0	22%	78%
Delivering for Local Residents	12	0	25%	75%
Focusing on Prevention	31	0	35%	65%
Preparing for the Future	9	0	22%	78%
Total	76	0	29%	71%

The figures under the 'status of commitments' column represent the percentage of Directorate commitments that are red, amber or green for each of the **Corporate Strategy's core policies and principles** at the end of 2023/24.

2.3 Strategic Performance Indicators

The **Strategic Performance Indicators** are a set of 37 indicators that forms part of the Council's Integrated Reporting Framework and are themed to follow the core policies and principles in the Corporate Strategy. The chart below summaries the end of year position for these indicators, with the full Quarter 4 Strategic Indicator Performance Report available in **Appendix 2**.

Please note the final column refers to indicators where the end of year data is not yet available or targets have not been set so it is not possible to indicate a RAG rating. The Council relies on third parties for some of its data, and they do not always release this data within our reporting timeframes.

Core Policies and Principles	Indicator Count	Status of Indicators at End Q4			
		Green	Amber	Red	ND
Climate & Ecological Emergency	7	1	0	2	4
Giving People a Bigger Say	1	0	0	0	1
Delivering for Local Residents	5	0	3	0	2
Focusing on Prevention	19	1	1	1	16
Preparing for the Future	5	1	0	0	4
Total	37	3	4	3	27

A new set of strategic indicators is being developed for 2024/25 to provide a better balance across the key services.

Key points to note from this year's performance against the strategic indicators:

- ➔ Average estimated CO2 per residential property continues to reduce (3.5 in March 2024 vs 3.6 in December 2023). Total estimated emissions for residential properties are increasing, but this will be due in large part to the increase in properties included in the calculation, as more EPCs are issued. As the average emissions per property is reducing, the energy performance of households is improving.
- ➔ Net new homes delivered was marginally below the target (712 vs. 722) for 2023/24. The monitoring methodology for this measure excludes purpose-built student accommodation (whereas other measures, such as the housing delivery test, covering supply over a three-year period, include this category), which would have provided an additional 35 properties.

- ➔ The percentage of properties with an Energy Performance Certificate rating of A - C improved again to 32.8%, continuing the quarter-on-quarter improvements that have been seen our monitoring started in 2019.
- ➔ Households in temporary accommodation reduced to 68 (-7) at the end of March 2024 but remains above the target of 36. However, there has been a reduction in the number of people placed in Bed & Breakfast accommodation, with an increase in people accommodated within the Council's own housing stock.
- ➔ The percentage of people using Adult Social Care services with an up-to-date review has fallen slightly to 71.8% (target of 80%). However, since the social work service has come in-house, improved data quality monitoring is in place and data cleansing is being undertaken to ensure that system records reflect all activity undertaken by teams.
- ➔ The percentage of adults at home 91 days after discharge into the reablement service was below target in March, however the overall Q4 performance is 82% against the 77% target. In addition, the statutory return for Q4 reablement performance will include a new dataset from the Royal United Hospital for its ART+ service, (not available at the time of writing), which will see the published rate increase further above the target.
- ➔ The number of children looked after and children on Child Protection plans (both per 10,000 population) both reduced at the end of March 2024, with the former being the lowest rate in 18 months.
- ➔ The number of children on EHCPs continues to rise, with 2,300 on plans at the end of March 2024.
- ➔ Self-reported wellbeing for people with a high anxiety score improved to 25.9% in 2023. There was also an improvement in the percentage of mothers known to be smoking at the time of delivery, reducing from 8.1% to 7.7%.
- ➔ At 96%, the percentage of household waste reused, recycled, composted or recovered remains significantly above target (80%).

2.4 Inspections

Care Quality Commission (CQC) - There are **36 active care homes** in Bath and North East Somerset. 31 are residential care homes, three of which are managed by the Council, and five are extra care housing schemes, all managed by the Council.

The CQC has carried out inspections on six of these care homes over the last 12 months, resulting in four homes being rated as 'Good', and two as 'Requires Improvement':

Care Home	Type of Care Provided	Date of Inspection	Latest CQC Rating	Previous CQC Rating
Council Managed Care Homes - Community Resource Centres & Extra Care Housing				
Charlton House CRC	Nursing & Personal Care for 18+ including Dementia and Physical Disabilities	12/04/2023	Requires Improvement	Inadequate 31/10/2022
Care Homes Run by Independent Providers				
Cedar Park Nursing Home	Nursing & Personal Care for 18+	22/03/2023	Good	Good 16/10/2018
St Teresa's Nursing Home	Nursing & Personal Care for 65+ including Dementia	19/06/2023	Good	Requires Improvement 29/09/2020
Bloomfield Care Centre	Nursing & Personal Care for 18+ including Dementia	17/07/2023	Good	Requires Improvement 15/09/2020
Mostyn Lodge Care Home	Nursing & Personal Care for 18+ including Dementia and Physical Disabilities	26/10/2023	Requires Improvement	Good 03/08/2021
Culverhayes Nursing Home	Nursing & Personal Care for 18+ including Dementia and Mental Health conditions	01/11/2023	Good	Good 09/05/2023

Appendix 3 provides a summary of all the latest CQC ratings for all the care homes and extra care housing schemes in Bath and North East Somerset. As at March 2024:

83% of residential care homes (25) and extra care housing schemes (5) are **Good**
 14% of residential care homes (5) **Require Improvement**
 3% of residential care homes (1) are **Not Rated***

*Care home is newly registered and has not yet been inspected.

2.5 Resident Satisfaction

Satisfaction with Local Area

Between October and December 2023, the Council carried out its **Voicebox 32 Survey** to obtain residents' views on a range of topics to help shape the area and improve local services.

The survey was sent to a random sample of 3,961 residents with online response options. This resulting in 1,089 completed surveys, a total response rate of 28% (including an online response rate of 44%). The results show a **reduction in satisfaction levels** across a number of key areas, with potentially **reduced buy in** for the Council's core policies:

81% ↓

Percentage **satisfied with their local area** as a place to live **fell by 3%** from the previous year. It remains higher than the national rate (71%), which saw a similar reduction to B&NES. The level of satisfaction locally has been stable since 2017.

47% ↓

Percentage **satisfied with the way the Council runs things** has seen a **large reduction of 12%** and is at its lowest level for seven years. Again there has been a similar reduction nationally, although the England response rate remains higher at 56%. Despite this, satisfaction with recent customer experience is notably higher (67% compared to 47%)

47% ↓

Percentage **agreeing the Council provides value for money** has also seen a **large drop**, reducing from a third of respondents to just over a quarter. This is the lowest level since 2017, maintaining a large gap between national and local perceptions. Comparative council tax data demonstrates that's residents pay less than the regional average in Council tax per head of population.

11% ↓

Percentage **agreeing they can inform decisions made by the Council** has **nearly halved**. There is no benchmarking data available however giving people a say has been a key strategic priority for the organisation for the last four years.

34% ↓

Perceptions of **safety for children from violence outside the home** have worsened, especially at night, **increasing by over a third** since 2022. This is in the context of local news regarding serious youth violence in B&NES and neighbouring authorities. Whilst the Avon & Somerset Violence Reduction Profile notes that the age of violent offenders is getting younger. Comparative rates of violent crime in B&NES remains lower than both the national and regional figures.

6 to 15% ↓

Broad support for **renewable energy generation**, particularly domestic and commercial solar, however a **reduction in support** for all sources since 2022, particularly ground mounted solar panels and wind turbines.

41% ↓

Working from home (at least 2 days per week) has **more than halved**, dropping back from 89% in 2020, which was the result of the government directive to manage the Covid-19 pandemic, to 41% in 2023.

Actions identified:

The following actions have been identified to improve the Voicebox results going forward;

- Improved communication and marketing, to understand and listen to residents more
- Work on more measures to improve customer satisfaction
- Better Joined-up digital channels - rationalising contact channels.
- More community conversations regarding local renewable energy and activity to promote sustainable travel.

Relative Priorities

The chart below illustrates those priorities that the respondents think are **most important in making their local area a good place to live** and those that are **most in need of improving**. These priorities are similar to those recorded in 2022, with affordable decent housing showing a 7% increase.

Most important and Most need improving by Item

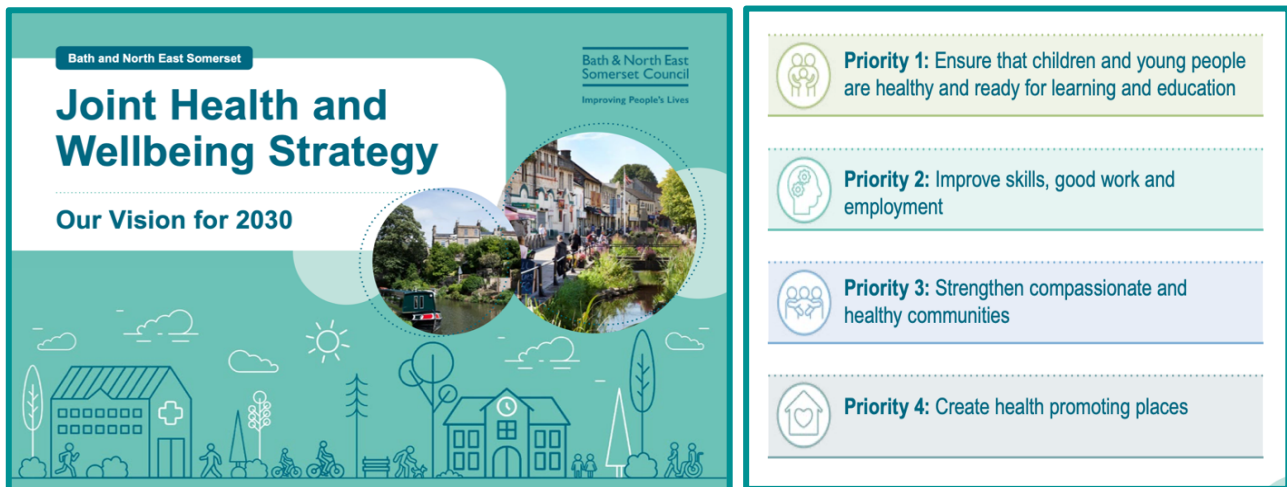


3. Health and Wellbeing

3.1 Joint Health and Wellbeing Strategy

A new seven-year strategy to improve the health and wellbeing of residents in Bath and North East Somerset and address inequalities has been launched.

The [B&NES Joint Health and Wellbeing Strategy: Our Vision for 2030](#) sets out four priorities that together will help people have the best start in life, live well in caring and compassionate communities, and make it easier for people to live physically and emotionally healthy lives.



It will pilot new models of healthcare like Integrated Neighbourhood teams to make it easier for residents to access the right care and support when and where they need it; focus on affordable warmth support for those people living in homes most at risk of cold and damp; and provide intensive support for disadvantaged children who are doing less well at school. These are all actions that evidence shows will help improve health and wellbeing outcomes for people living in B&NES and help establish the right foundations to reduce some of the unfair outcomes some residents experience.

Bath and North East Somerset follows the national trend of increasing numbers of children and young people receiving support for social, emotional and mental health needs - and pressures on the health care system have made it challenging for residents to access the care they need. And the difference in life expectancy between the most deprived and least deprived areas of B&NES is 11 years for women and seven years for men.

Residents have played a key role in identifying the priorities through public consultation held in Autumn 2022. The priorities are also based on information from the B&NES Strategic Evidence Base, which draws from information gathered by partners from health, social care, local authority, higher and further education, public services, and community and social enterprise groups.

3.2 Community Wellbeing Hub

The [Community Wellbeing Hub](#) is a partnership set up in March 2020 with shared goals bringing together 27 public, private and third sector organisations. It was originally established to provide help and assistance during the Covid pandemic, and now offers a central point of access for a range of community health and wellbeing services, with 24 of the partners commissioned to deliver these services:

In partnership with

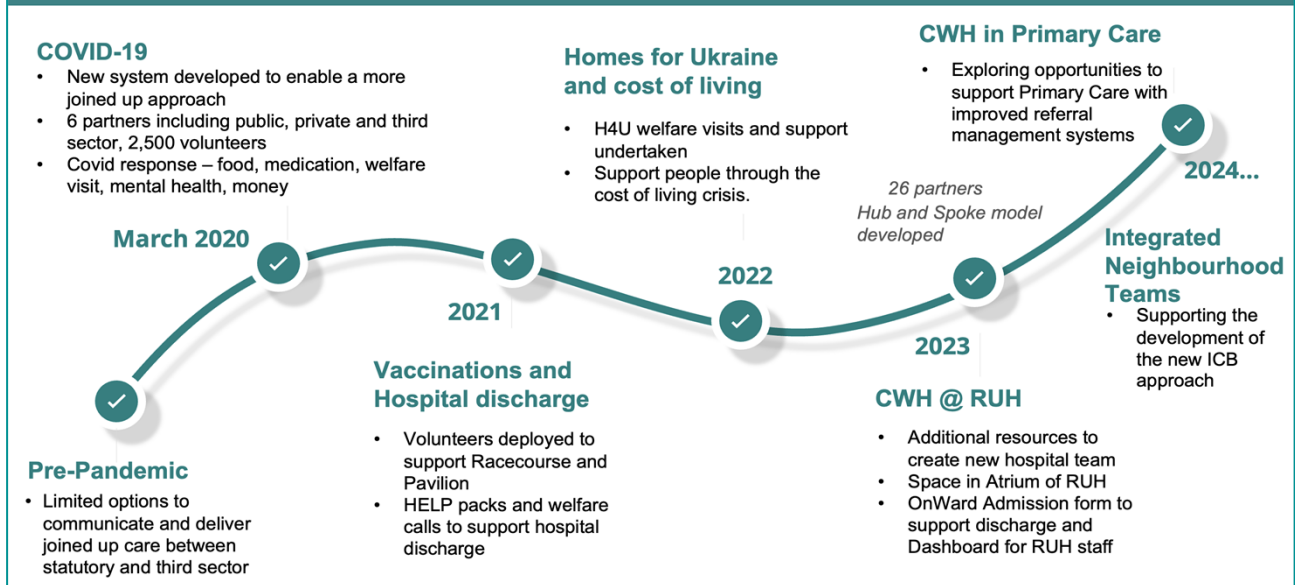


Over 60 services are available for all residents of Bath and North East Somerset including:

- Money Matters
- Keep active and healthy
- Achieve a healthy weight
- Accessing food
- Mental health and wellbeing support
- Lifestyles services e.g., stop smoking
- Social prescribing
- Housing advice
- Home from Hospital
- Employment issues and advice
- Supporting carers, family members and others
- Activities, wellbeing courses and volunteering opportunities

The diagram below illustrates how the hub has changed over the four years it has been operating and the key milestones and outcomes along the way:

The journey so far



3.3 Live Well B&NES

Live Well Bath & North East Somerset aims to help people to find timely and relevant information to support themselves at early stages of need to prevent their needs escalating. The resource can help prevent or delay the need for greater input, or offer mitigation while experiencing a wait to access a service.

Live Well B&NES is a new statutory service that was launched in 2023 for families living in Bath and North East Somerset, parent carers looking after a child (up to 25) with a special educational need and/or disability (SEND), young people with SEND, adults (and their family or carer) needing care or support to live independently, and practitioners.



Live Well B&NES (LWB) is web-based resource providing signposting, information, activities and resources for members of our communities within Bath and North East Somerset <https://livewell.bathnes.gov.uk>



It is managed, moderated, maintained and promoted by the **LWB team** and the site is hosted by B&NES Council. It is a statutory service and we regularly add new services, groups and information.



Over **37,000** people have visited the resource this year. We promote in a range of ways; social media, distribution of postcards, articles in newsletters and local press, outreach in the community and hosting events.



It is complemented by two social media channels:
www.facebook.com/livewellbathnes
[www.instagram.com/Youth Info Bathnes](https://www.instagram.com/Youth_Info_Bathnes)

3.4 Support for Refugees

Bath and North East Somerset continues to provide a safe haven to refugees and displaced communities:

UA → **GB**

Since the Russian invasion of Ukraine in February 2022, over **400** Ukrainians have found sanctuary in B&NES under the government's Homes For Ukraine scheme

SY
AF → **GB**

To date, **108** refugees from Syria and Afghanistan have been welcomed to the B&NES area under the government's UK Resettlement Scheme and Afghan Resettlement and Assistance Programme

HK → **GB**

An estimated **370** people have recently moved to the B&NES area from Hong Kong, under Hong Kong British Nationals (Overseas) Visa scheme

3.4.1 Homes for Ukraine Scheme

Following the Russian invasion of Ukraine in February 2022, the Council provided a swift and co-ordinated response to welcome Ukrainian refugees in our area, working with a wide range of services and partners, including schools, local health services, and groups such as Julian House and Bath Welcomes Refugees.

The **Homes for Ukraine (H4U)** scheme has seen a generous response from local residents who have offered their homes to support people in need, building on the success of the Council's previous work with our partners on the Syrian and Afghan refugee resettlement. So far, residents in Bath and North East Somerset have welcomed more than **400** Ukrainian guests under the government sponsorship scheme.

A Bath & North East Somerset Council survey asked how satisfied or dissatisfied host families had been with the Council's response to the H4U scheme.

- ➔ **79** hosts responded to the survey, with only three saying they were dissatisfied.
- ➔ **Over 80%** of families intend to stay in touch with their guests and have been either very satisfied or satisfied with the support they've received from the Council.
- ➔ **Over 80%** of respondents enjoyed their time hosting a family or individual despite communication and sharing space in the house as the main challenges to hosting.
- ➔ **Almost 30%** would consider hosting another refugee family or guest again in the future with almost the same number undecided if they would host again.

One host commented: *"I feel there has been a lot of support on offer for both guests and hosts. H4U clearly care about making hosting work for all involved."*

Hosts are paid a 'thank you' payment for hosting, which is between £350 and £500 per month depending upon the length of hosting.

3.4.2 Afghan Resettlement and Assistance Programme

Bath and North East Somerset continues to provide safe haven to Syrian and Afghan refugees, with latest figures showing **108** refugees from Syria and Afghanistan have been welcomed to the area under the UK Resettlement Scheme and Afghan Resettlement and Assistance Programme.

The Council is working with Aequus Developments, its wholly-owned development company, to add 22 new homes to local affordable housing stock after it secured £3.04m from the Department of Levelling Up, Housing and Communities' Local Authority Housing Fund.

The money has been awarded on the condition that the properties will be used to provide homes for families fleeing conflict via the Ukrainian and Afghan resettlement and relocation schemes. Once there is no further need to house these families the homes will be permanently available for other households on the Council's housing register, thereby providing short-term accommodation for families displaced by war and a long-term legacy of more affordable housing in Bath and North East Somerset.

4. Local Economy

Cabinet have adopted a new **Economic Strategy** - [Building A Fair, Green, Creative and Connected Bath with North East Somerset](#), which will run from 2024 to 2034. This strategy has partnership at its core both with institutions within the authority area and also cross departmental working within the Council. It has been developed in close consultation with local businesses and our key anchor institutions – the University of Bath, Bath Spa University, Curo, and the Royal United Hospital, who have all endorsed the plan.

The new Economic Strategy sets out a clear vision for a more sustainable local economy, with a new strategic approach built upon six pillars of Good Work, Inclusive Innovation and Creativity, Greener Economy, Resilient Businesses, Housing Affordability, and Stronger Places. The strategy was developed from a strong evidence base and adheres to the principles of Doughnut Economics. It focuses on the best approach to the issues of greatest impact and also addresses the needs of the future.

The Council local businesses and the local anchor institutions have also been working together as part of the **Bath with North East Somerset Future Ambition Board**. This is a voluntary arrangement seeking to deliver a shared ambition for the place and to increase our influence locally and nationally. The Partnership has been working on themes developed from the One vision document published in 2021 and further developed by the Economic Strategy, and is working on appointing an independent Chair. In addition the Anchor institutions including the Council and the two Universities are launching the Civic University Agreement in May 2024.

4.1 Economic Growth

The figures below show economic growth in B&NES has not kept pace with either England or the West of England for a number of years:

Growth	Period	Growth Rate		
		B&NES	West of England	England
Economic Growth	1998 to 2021	11%	55%	50%
Number of Businesses	2010 to 2021	21%	31%	34%

The lower rate of growth in businesses is due to a number of factors including lower than average productivity, higher than average employment in the public sector, a lack of appropriate growth space for businesses and high housing costs. Our recently published [Economic Strategy](#) seeks to address a number of these issues through a variety of methods.

It should also be noted that B&NES has a higher than average rate of business survival, so the businesses created locally have more longevity than both elsewhere in the South West and the UK as a whole.

Business Growth	Period	Growth Rate		
		B&NES	West of England	England
Survival Rate	2022	50%	45%	40%

Bath's office supply increased after a number of years of limited stock. This has also led to a much-needed improvement in the quality of available space. New accommodation at Bath Quays and a number of comprehensive refurbishments in the city centre now provide a range of high quality options ([Alder King Market Monitor 2023](#)).

4.2 Economic Activity

The ONS Annual Population Survey estimates 83.9% of the working age population (aged 16 to 64) in B&NES are classed as **Economically Active** compared to 78.8% in the UK as a whole for the period October 2022 to September 2023. This is the second highest rate in the last 20 years.

For the same period, there are 19,300 **Economically Inactive** residents (i.e., students, carers, long-term sick, retirees) in B&NES, 16.1% of the working age population. Over 80% (15,300) do not want a job, although it should be noted that B&NES has a considerably higher proportion of students (35.3% compared to 26.8% in the UK), and also a higher number who are retired (18.0% vs 12.7%).

Period: October to September	Economic Activity - October 2018 to September 2023					
	B&NES		South West		UK	
	Active	Inactive	Active	Inactive	Active	Inactive
2018 - 2019	82.5% (104,400)	17.5% (21,000)	82.0%	18.0%	78.9%	21.1%
2019 - 2020	82.9% (105,200)	17.1% (20,600)	81.3%	18.7%	79.0%	21.0%
2020 - 2021	82.1% (102,000)	17.9% (21,500)	80.2%	19.8%	78.5%	21.5%
2021 - 2022	76.7% (94,300)	23.3% (27,700)	80.3%	19.7%	78.4%	21.6%
2022 - 2023	83.9% (104,800)	16.1% (19,300)	81.0%	19.0%	78.8%	21.2%

Source: [ONS Annual Population Survey](#)

4.3 Claimant Count

The amount of B&NES residents who are in receipt of benefits has remained constant over the past year, and currently stands at 1.9%, close to pre-COVID levels. The claimant rate in both the South West region and UK are consistently higher than B&NES, with the table below showing the Job Seekers Allowance (JSA) claimant rate for February 2020 to 2024.

Period	JSA Claimant Rate		
	B&NES	South West	UK
February 2020	1.7%	2.2%	3.0%
February 2021	4.0%	5.0%	6.4%
February 2022	2.4%	3.0%	4.2%
February 2023	1.8%	2.5%	3.6%
February 2024	1.9%	2.4%	3.8%

Source: [ONS Claimant Count](#) - Claimant rate = proportion of population aged 16-64 claiming JSA

Appendix 1 - Achievements and Successes during 2023/24

The following table provides a summary of achievements and successes by Directorate that collectively demonstrate how the Council is contributing towards the core policies and principles set out in the [Corporate Strategy 2023-2027](#), as well as its local service priorities.

Directorate	Achievements and Success in 2023/24
Adult Social Care	<ul style="list-style-type: none"> ➔ Successful transfer of staff and services from HCRG Care Group back into the Council with no service disruption. ➔ We enabled more people to safely return home after a stay in hospital in a timely manner through greater impact of commissioned home care and brokerage. ➔ Reviewed and renewed the MOU with AWP for the delivery of integrated Mental Health Services, lowest waiting lists in recovery and CITT for the 3 years. ➔ Successful delivery of 2-year UCB pilot with RUH which ceased following robust options appraisal and financial analysis. ➔ Development of BANES Carers Strategy, in consultation with 383 carers and 6 carers organisation, 3 carers forums. ➔ Achieved a good CQC rating for extra care housing.
Business Change & Customer Services	<ul style="list-style-type: none"> ➔ The service has held over 800 events this year averaging around 70 per month and reaching over 20,000 people. Highlights included supporting events for our refugees in the area, the Coronation and the ever-successful Summer Reading Challenge. ➔ Supported the Children's Transformation Programme with monthly steering groups to track progress of projects in the programme and provide support where required, the programme achieved its targeted savings for 2023-24. ➔ Commenced the delivery of a corporate landlord model for the management of council assets
Children & Young People and Education	<ul style="list-style-type: none"> ➔ 2023 Bright Spots surveys of children in care and care leavers was completed and the responses were overwhelmingly positive. ➔ Successful Ofsted Annual conversation enabling the service to critically evaluate its performance and take stock of any action required.

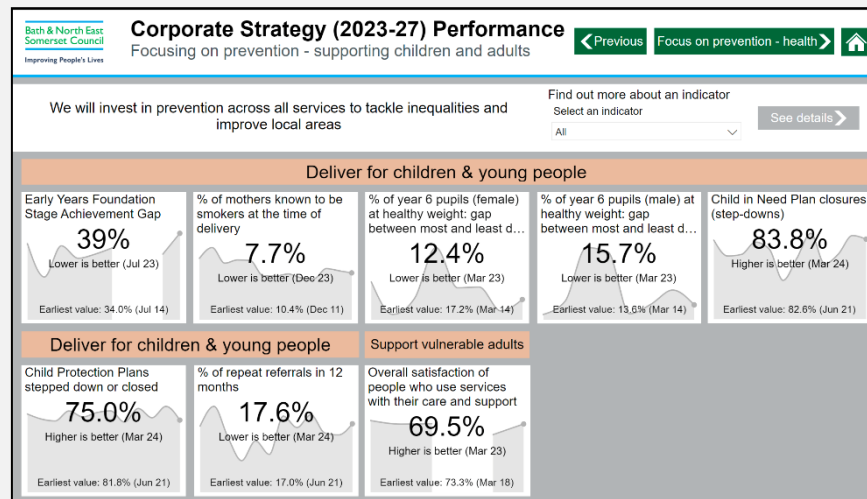
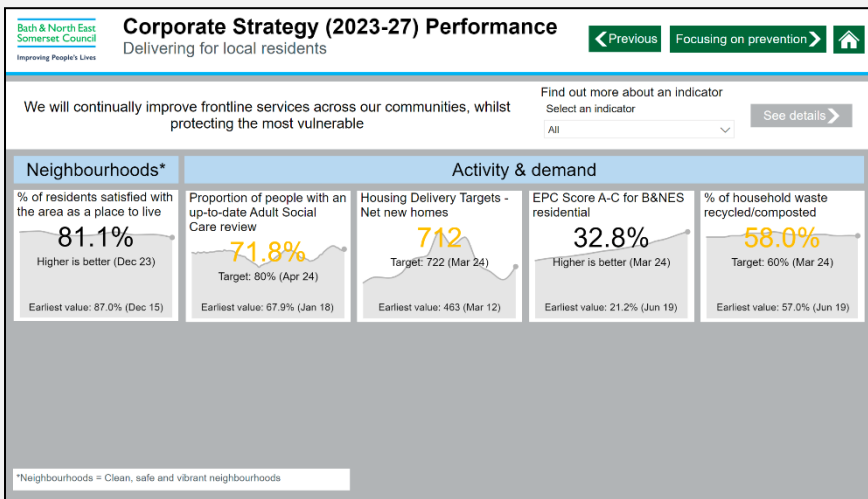
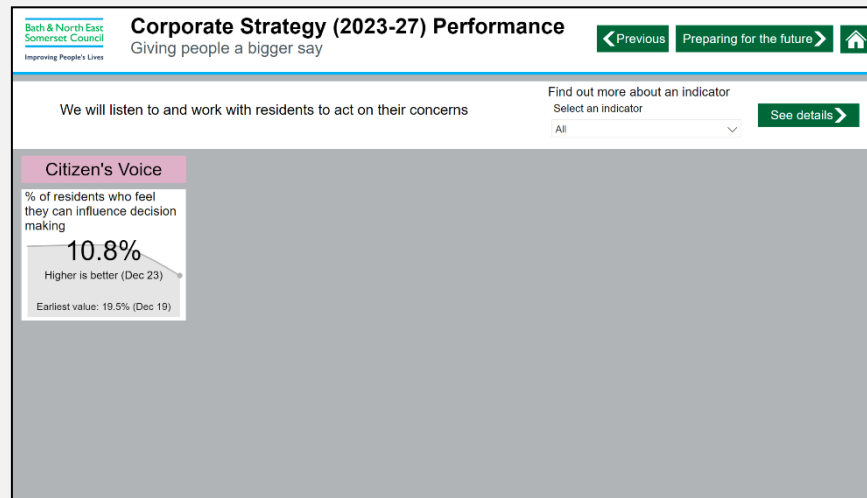
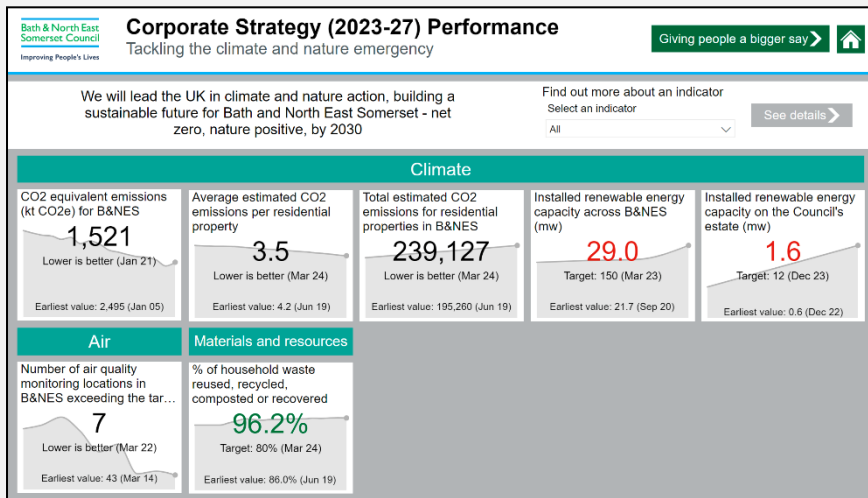
Directorate	Achievements and Success in 2023/24
	<ul style="list-style-type: none"> ➔ Music Service entered into partnership arrangements with neighbouring local authorities, improving the service's resilience. ➔ Department for Education funding secured to expand our 'Life Long Links' offer to looked after children ➔ Care Leavers Covenant agreed.
Finance	<ul style="list-style-type: none"> ➔ Successfully lead the 2024/25 budget and savings process across the whole Council. ➔ Delivered annual rental growth of £1.16million over the previous years rental income budget. This additional revenue contributes towards the delivery of the Council's direct services to the community. ➔ Reduced the level of rent arrears owed by Council commercial tenants by £1million during 2023/24, resulting in a greater net income available to be spent on funding direct services to the community. ➔ The Council's Digital Strategy 2023 to <i>'put people and their needs first, using modern technology to improve people's lives, whether they be residents, businesses, visitors, or our staff'</i> has been completed and published on the public website. ➔ Commissioned and launched the BOB Programme to ensure the Council is fit for future.
People & Policy	<ul style="list-style-type: none"> ➔ Pilot the National Digital Death Registration service - Lead in South West area to implement changes to death registration by use of digital registration, and transfer of data between GPs, Hospitals and registration services to aid efficient use of resources and help steer national implementation. ➔ First successful Prosecution on a breach for listed building, demonstrating the Council's commitment to protect the heritage within Bath and North East Somerset. ➔ We have agreed the Corporate Strategy 2023-2027 to set the organisational priorities for the future. It was adopted by Full Council in July 2023 and has been published on the public website. ➔ Successfully delivered the 2023 local elections along with a comprehensive Member induction and training package
Place Management	<ul style="list-style-type: none"> ➔ During 2023, highway resurfacing works have been carried out at 54 locations across B&NES, bring 15km of highway back to a good standard, while highways drainage improvements saw 20,666 drainage gullies inspected and 17,891 cleaned. ➔ Emission-based charging has been implemented in Bath with vehicles that cause higher levels of pollution paying more to park in the eight Council-owned car parks in Bath. The new charges aim to incentivise motorists with higher polluting vehicles to use more sustainable forms of transport when visiting the city centre.

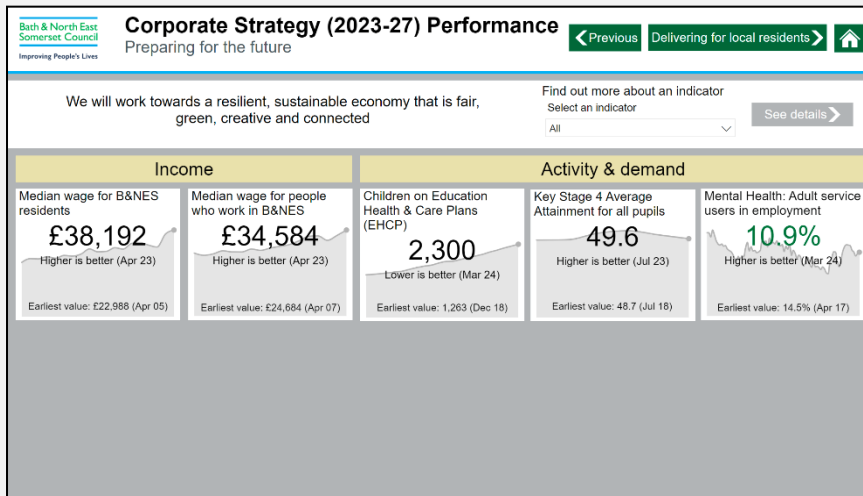
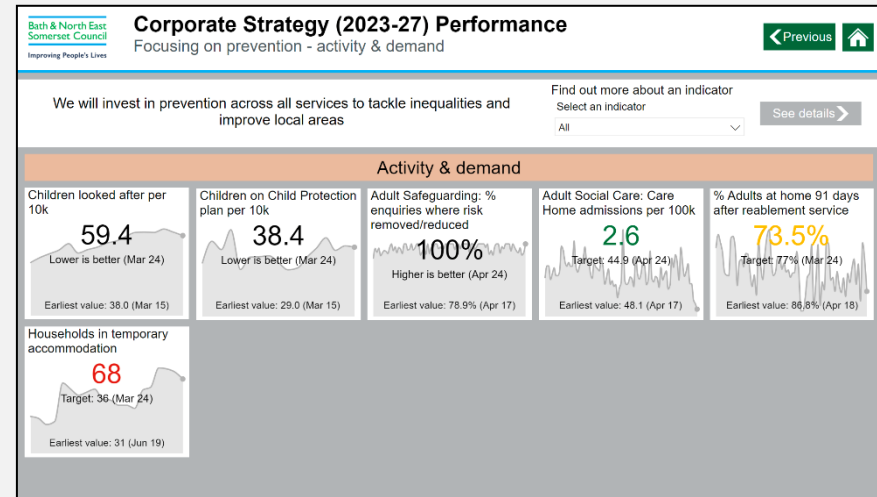
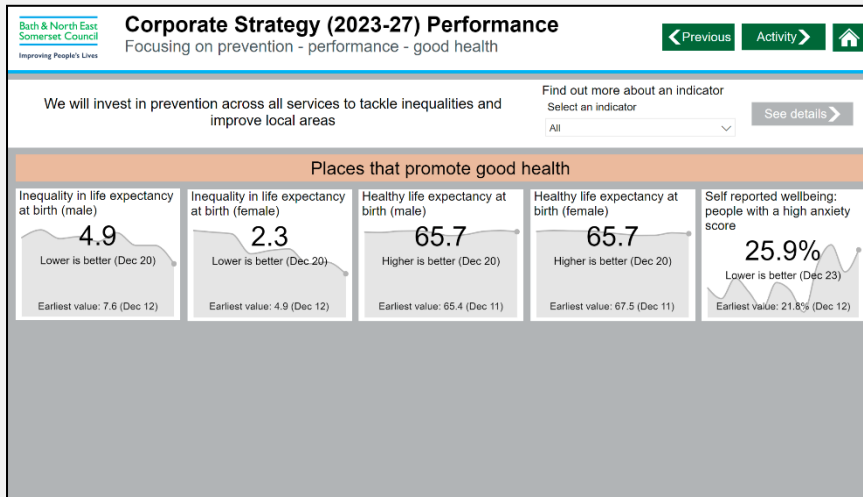
Directorate	Achievements and Success in 2023/24
	<ul style="list-style-type: none"> <li data-bbox="456 225 2072 341">➔ 37 upgraded Pay & Display machines were installed in 2023, part of a phased roll out to replace all existing Council assets. New machines maintain a cash payment offer were possible alongside card and MiPermit payments, and provide an improved user experience. <li data-bbox="456 352 2072 555">➔ Results from an independent survey showed the 2023 Bath Christmas Market boosted the economy by an estimated £47 million in associated additional spend, up from £34.3 million in 2022 and £25 million in 2019. It attracted around 451,000 visitors, compared to an estimated 426,000 in 2022 and 403,000 in 2019. Researchers also found a high level of visitor satisfaction with respondents awarding the event an average 4.37 out of 5. <li data-bbox="456 566 2072 850">➔ Parks & Green Spaces received £91.5k funding from WECA for its pollinator schemes. In early 2023 we worked with residents to re-think how the 8 spaces were being previously being managed. Working with partners Blooming Whiteway, insect illustrator Marian Hill and Avon Wildlife Trust, workshops were held to understand how these spaces were being used and what was important about them. The aim being to find ways to improve wildlife habitats in these areas through new flower rich meadows, food forests and flowering shrubs and trees while providing attractive, well-maintained spaces where people can meet and kids can play. All schemes are now implemented on the ground. <li data-bbox="456 861 2072 1106">➔ Waste Operations and Fleet MOT centre workshops have been consolidated at the redeveloped Keynsham Recycling Hub following relocation from Bath and Ashmead Rd. 200 staff were relocated, enabling operational synergies from co-location across all departments. The new MOT centre opens in early 2024 with an ATF HGV MOT testing station and tachograph calibration facility, as well as expanding the MOT offering to the general public. The relocation resulted in changes to artic haulage for refuse and garden waste with consequent reductions in CO2 emissions. <li data-bbox="456 1117 2072 1313">➔ We successfully deployed Addex electric sweepers in 2023, which cause less pollution and dust, as well as a gum removal machine, producing good results and enhancing our city centre offering. We also trialled the use of Addex pedestrian sweepers for weed removal in the outer district in conjunction with new mechanical Westermann moss brushes on the clean and green project, significantly enhancing and speeding up the removal of weeds and moss.

Directorate	Achievements and Success in 2023/24
	<ul style="list-style-type: none"> ➔ Refurbishment of Hilltop Chapel has provided a more modern and befitting environment for the bereaved and deceased alike, with cremation services now available in either chapel. Fees for using the chapel have been increased, which will see an increase in the income stream.
Public Health	<ul style="list-style-type: none"> ➔ Successful funding bids and / or agreements with delivery partners to install solar panels at Bath Sport and Leisure Centre, Keynsham Leisure Centre, and Midsomer Norton Leisure Centre, and upgrade to LED lighting on tennis courts at Saltford Lawn Tennis Club and Writhlington Sports Centre. ➔ Plan to Reduce Serious Violence in BANES 24/25 approved by Health and Wellbeing Board ➔ Vaccination outreach programme for covid and flu to vulnerable communities ➔ Development of the BANES Health Inequalities Network
Sustainable Communities	<ul style="list-style-type: none"> ➔ Strong progress on delivery of energy and retrofit action across the Council's assets. £620k grant funding secured for solar and heat pumps across our estate (£447k awarded from Public Sector Decarbonisation Fund and a further £173k from Sports England). An additional 85kW installed across corporate estate by the end of 2023/24 taking our total to 1.9MW. Proposals developed for a further 109kW to be installed in 2024/25. We're working with South West Net Zero Hub on bids to support feasibility and development for Lansdown solar and other pipeline development. ➔ We have begun work on Green Heritage Homes, a unique partnership between Bath and West Community Energy (BWCE), B&NES Council, Bath Preservation Trust and the Centre for Sustainable Energy (externally funded) to help historic properties contribute to net zero objectives. We have launched a new level 0 "pre-app" advice (planning team) and are developing a pipeline of events and guidance materials. We've also worked with BWCE and FAB Climate & Nature Group to deliver Green Open Homes weekend, attracting 788 visits, and with a wider programme planned for 2024/25. ➔ B&NES Homes continues to develop and expand the delivery of affordable housing with 50 units delivered, 11 units in construction and a further 92 at various stages of planning process. In total, and including working with RPs, we expect to have delivered around 385 units in the three-year programme by end of March 2024. This number would have been higher but unfortunately a number of key schemes have slipped into next financial year due to circumstances beyond our control. ➔ The Local Plan Options Document was approved by Cabinet on 1st February 2024 and went out to public consultation until 8th April. This is a key stage in identifying potential areas for growth and further updating our

Directorate	Achievements and Success in 2023/24
	<p>local planning policies to ensure that development meets the Council's objectives. The submission version of the Plan is targeted for Winter 2024/25 and then formal submission to Government in Spring 2025. Progress on Neighbourhood Plans (NP) depends on the activity on local groups and in 2023/24 - the High Littleton and Hallatrow NP reached submission stage.</p> <ul style="list-style-type: none"> ➔ A Radstock Town Centre Regeneration Action Plan was completed in February 2024, and funding for a number of projects has been secured. In Keynsham the High Street Heritage Action Zone project has delivered £1.4m of improvements including public realm projects, shopfront improvements and arts and cultural programmes. In Midsomer Norton the £3.6m High Street Regeneration Programme is progressing well with the Phase 1 Town Hall transformation project nearly completed, the Island public realm scheme has technical and funding approval and will start on site in March 2024, other improvements including shopfront schemes, street furniture and wayfinding and arts and cultural programmes have been successfully delivered. The Bath Local Centres programme continues to be implemented with successful projects implemented in Twerton and Mount Road so far. ➔ On the 1 February 2024 Cabinet resolved to adopt the Council's Commitments paper, Local Development Order paper and In Principle Statutory Mechanisms paper for the Somer Valley Enterprise Zone (SVEZ). This milestone set of decisions aligns the delivery of SVEZ with the Council's new Economic Strategy, securing circa 1,300 jobs in the Somer Valley, providing the mechanism to deliver key active and sustainable transport infrastructure that will provide people in the Somer Valley the opportunity to stay local and reduce out commuting. The 38,500 sqm of mixed sustainable commercial space will enable the Council to deliver the new Economic Strategy through a greener economy, providing access to good work and creating resilient businesses. ➔ The Council welcomed over a million visitors to the Roman Baths and saw year-on-year growth at the Victoria Art Gallery, which will deliver £10.4m of surplus back to the Council. There have also been 100,000 plus visitors to the World Heritage Centre, and over 1.1 million people have seen Fashion Collection items on loan at institutions around the world.

Appendix 2 - Q4 2023/24 Strategic Performance Indicator Report





Appendix 3 - CQC Ratings for Bath and North East Somerset Care Homes

The table below summarises the latest Care Quality Commission inspection (CQC) ratings for the care facilities in Bath and North East Somerset based on the list of care homes on the Council's website.

Care Home	Type of Care Provided	Date of Inspection	Latest CQC Rating	Previous CQC Rating
Council Managed Care Homes (Community Resource Centres - CRC) and Extra Care Housing (ECH)				
Charlton House CRC	Nursing & Personal Care for 18+ including Dementia and Physical Disabilities	12/04/2023	Requires Improvement	Inadequate 31/10/2022
Cleeve Court CRC	Nursing & Personal Care for 18+ including Dementia, Physical Disabilities and Sensory Impairments	20/12/2022	Requires Improvement	None
Combe Lea CRC	Nursing & Personal Care for 18+ including Dementia and Physical Disabilities	26/09/2022	Requires Improvement	None
Avondown House ECH	Home care for 65+	20/06/2022	Good	None
Greenacres ECH	Care and support are provided to older people with some care needs, including people living with dementia and those with learning difficulties. People are supported to live as independently as possible in their own rented self-contained purpose-built or adapted flat across five supported living settings	20/06/2022	Good	None
Hawthorn Court ECH		20/06/2022	Good	None
St John's Court ECH		20/06/2022	Good	None
The Orchard ECH		20/06/2022	Good	None

Care Home	Type of Care Provided	Date of Inspection	Latest CQC Rating	Previous CQC Rating
Care Homes Run by Independent Providers				
Beechcroft Residential Home	Nursing & Personal Care for 65+	04/03/2021	Good	Good 20/03/2018
Bloomfield Care Centre	Nursing & Personal Care for 18+ including Dementia	17/07/2023	Good	Requires Improvement 15/09/2020
Bridgemead Care Home	Nursing & Personal Care for 65+	17/04/2018	Good	Requires Improvement 10/01/2017
Cedar Park Nursing Home	Nursing & Personal Care for 18+	22/03/2023	Good	Good 16/10/2018
Charterhouse Care Home	Nursing & Personal Care for 65+ including Dementia and Physical Disabilities	10/10/2018	Good	None
Cholwell House Nursing Home	Nursing & Personal Care for 65+ including Dementia, Mental Health conditions, Physical Disabilities and Sensory Impairments	17/03/2021	Good	Good 12/03/2018
Cranhill Nursing Home	Nursing & Personal Care for 65+	26/04/2021	Good	Good 13/11/2018
Culverhayes Nursing Home	Nursing & Personal Care for 18+ including Dementia and Mental Health conditions	01/11/2023	Good	Good 09/05/2023
Ellsworth House	Nursing & Personal Care for 18+ including Learning Disabilities	12/02/2020	Good	Good 11/03/2017
Greystones	Nursing & Personal Care for 65+	23/03/2021	Good	Good 04/10/2018
Ivybank House Care Home	Nursing & Personal Care for 65+	09/02/2021	Good	Good 01/10/2019

Care Home	Type of Care Provided	Date of Inspection	Latest CQC Rating	Previous CQC Rating
Kingfisher Lodge Care Home	Nursing & Personal Care for 18+ including Dementia and Physical Disabilities	06/06/2022	Good	Good 07/07/2019
Larkhall Springs Nursing Home	Nursing & Personal Care for 18+ including Dementia	14/01/2022	Good	Good 04/12/2018
Manor Farm Residential Home	Nursing & Personal Care for 65+	08/08/2018	Good	Good 20/01/2016
Midford Manor Care Home	Nursing & Personal Care for 65+ including Dementia, Physical Disabilities and Sensory Impairments	Registered 22/09/2023	None	None
Mostyn Lodge Care Home	Nursing & Personal Care for 18+ including Dementia and Physical Disabilities	26/10/2023	Requires Improvement	Good 03/08/2021
The Orangery	Nursing & Personal Care for 18+ including Dementia	18/08/2020	Good	Good 05/11/2019
Oriel Lodge Limited	Nursing & Personal Care for 18+ including Dementia and Mental Health	23/02/2021	Good	Good 26/09/2018
Rush Hill Mews	Nursing & Personal Care for 65+ including Dementia and Physical Disabilities	28/01/2022	Good	None
Shockerwick House Care Home	Nursing & Personal Care for 18+ including Physical Disabilities	07/08/2020	Good	Good 30/11/2018
Springfield House Care Home	Nursing & Personal Care for 65+ including Dementia	28/09/2020	Good	Good 04/10/2018
St Philip & St James Retirement Home	Nursing & Personal Care for 65+ including Dementia	18/03/2019	Good	Good 30/08/2016
St Teresa's Nursing Home	Nursing & Personal Care for 65+ including Dementia	19/06/2023	Good	Requires Improvement 29/09/2020

Care Home	Type of Care Provided	Date of Inspection	Latest CQC Rating	Previous CQC Rating
Stanton Court	Nursing & Personal Care for 18+	08/03/2021	Good	Good 04/11/2019
Stratton House Care Home	Nursing & Personal Care for 65+	12/08/2022	Good	Good 16/10/2019
Whitehaven Care Home	Nursing & Personal Care for 65+ including Dementia, Mental Health conditions, Physical Disabilities and Sensory Impairments	25/04/2022	Requires Improvement	Requires Improvement 24/01/2019
Winfield Lodge	Nursing & Personal Care for 65+ including Dementia and Physical Disabilities	11/06/2019	Good	None
Woodside Nursing Home	Nursing & Personal Care for 18+ including Dementia	04/12/2020	Good	Good 06/11/2018

Adult Social Care: service users at 31/03/24

Care homes

619



Community

1,219



Total

1,838

1% of 18+ population
(159,503)

Adult Social Care: care planning^o



1,247 Care Act assessments

2,471 Social Care reviews

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Children's Services

0-17 population: 36,615

Child Health (22/23)



2,230 Children on Education, Health & Care Plans[^] | **+16%** vs. 2022/23

141 Children on Child Protection Plans* | **+1%** vs. 2022/23

218 Looked After Children* | **-5%** vs. 2022/23

1,258 Referrals to Early Help services | **-14%** vs. 2022/23

9,663 Contacts to Social Care | **+0%** vs. 2022/23



1,893

-3% vs. 21/22

Two doses of MMR (aged 5)



567

-36% vs. 21/22

Face-to-face antenatal contacts

B&NES Activity Report 2023/24

All data 2023/24 totals except where indicated below or where referenced in the Notes pane



Planning



1,833

Applications decided
-7% versus 22/23

Fly-tipping



1,781

Instances cleared
+3% versus 22/23

Health improvement



126

-32% versus 20/21

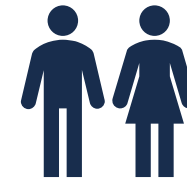
Successful completions of alcohol treatment



182

-12% versus 21/22

Smokers who quit successfully at 4 weeks



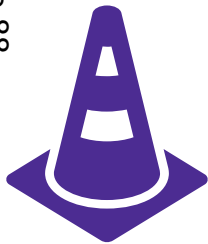
1,085

+2% versus 21/22

Adults in Substance Misuse Treatment Services

Streetworks

Page 88



8,652

Permits issued
-16% versus 22/23

Homes for Ukraine*



222

Hosting arrangements

387

Guests hosted

Residual waste



365

Kilograms per household~

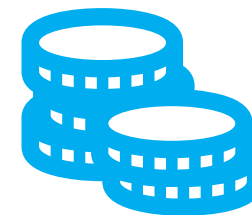
Kerbside recycling



21.8k

Tonnes collected
-8% versus 21/22

Revenues and Benefits caseloads*



4,249

Housing Benefit

9,147

Council Tax Support

B&NES Activity Report 2023/24

All data 2023/24 totals except where indicated below or where referenced in the Notes pane



Social media interactions

20k Engagements

21k Engagements

50k Views

0.5M Impressions

Webinars and forums

8,351
Webinar and forum views

IT services

2,798 Users supported*

38k Teams meetings[†]

1,127k Teams chat messages[†]

Newsletters and articles

279 Newsroom articles

352k E-connect emails sent

Customer Services

118k Calls offered
-24% versus 22/23

Library and Information Services

425k Items issued
+4% versus 22/23

Organisational Development

412 Guided learning courses completed
-2% versus 22/23

7,985 eLearning courses completed
+4% versus 22/23

B&NES Activity Report 2023/24

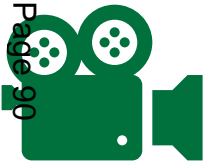
All data 2023/24 totals except where indicated below or where referenced in the Notes pane



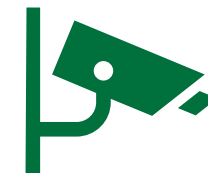
City & Town Centre



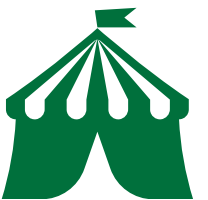
451k
Total visitors to Bath Christmas Market
December 2023



160
Number of days filming

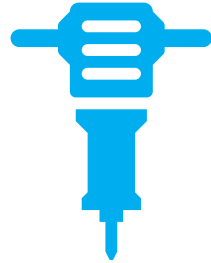


272
Assisted Arrests



325
Number of event days booked

Highways



7,718
Potholes repaired
+105% versus 22/23



102k
Highway resurfaced (m2)

Council tree stock



+1,311
Change in council tree stock

Environmental Health



866
Food hygiene inspections

Health screening



23,635
Cancer screening
bowel cancer
People screened in the 2.5 years to March 2023

Burial & Cremation



1,455
Burials and cremations facilitated